

## AXIS OS Portal

# AXIS OS Portal

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*[AXIS OS Release Notes](#) | [AXIS OS Knowledge base](#) | [AXIS OS Security Advisories](#) | [AXIS OS Hardening Guide](#)*

### About

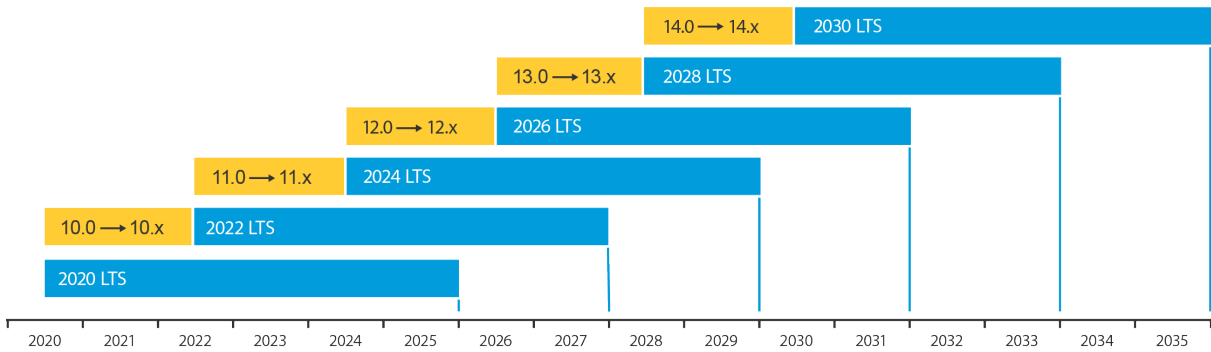


## The operating system for Axis edge devices.

AXIS OS is our operating system for edge devices. It's used in more than 300 products with the broadest partner application reach in the security industry. It's a Linux-based OS that's built around openness, transparency and cybersecurity.

AXIS OS features different tracks depending on your needs. The **long-term support (LTS)** tracks maximize stability and focus on keeping a well-integrated 3rd party system by providing bug fixes and security patches. The **active track** on the other hand provides access to the newest state-of-the-art features and functionalities as well as bug fixes and security patches, which defines the active track as the software-development-focused track.

### AXIS OS support overview




The active track releases a new version every 2–3 months where only the latest version is supported. The LTS tracks are created every two years and are supported and maintained for about 5 years.

### Release schedule

In the schedule below you can find information about upcoming releases on the active track and the LTS tracks.

Version	Track	Preliminary release date	Planned features and updates
11.10	Active	April 2024	<ul style="list-style-type: none"><li>• OpenSSL 1.1.1x</li><li>• OpenSSL 3.0.13</li></ul>
10.12	LTS 2022	May 2024	<ul style="list-style-type: none"><li>• OpenSSL 1.1.1x</li></ul>
9.80	LTS 2020	April	<ul style="list-style-type: none"><li>• OpenSSL 1.1.1x</li><li>• cURL version 8.6.0</li></ul>
11.11	Upcoming LTS 2024	August/September 2024	<ul style="list-style-type: none"><li>• More information will come.</li></ul>
12.0	Upcoming Active	September 2024	<ul style="list-style-type: none"><li>• See <i>Changes in AXIS OS 12 on page 6</i> for more information.</li></ul>

- For highlights and detailed release notes on AXIS OS releases, visit [AXIS OS Release Notes](#).
- Go to [Additional information on page 27](#) to read more about scheduled and current AXIS OS releases.
- For downloads, visit [Download device software](#) page.
- To get the latest updates to your RSS feed, subscribe to the  [product firmware feed](#).

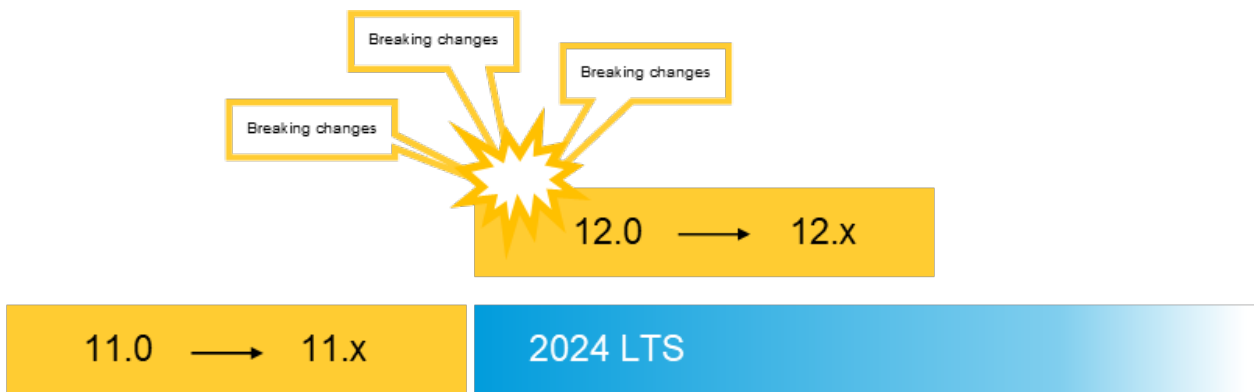
## Upcoming breaking changes

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### Upcoming breaking changes

AXIS OS 11 active track will transition to LTS 2024 in Q3 2024. The new active track will be AXIS OS 12, which the announced breaking changes will be implemented. The majority of the breaking changes will be introduced at the start of the new active track and the remaining break changes will be introduced during the lifetime of AXIS OS 12 and will be communicated in advance.

Please note that some changes are already taking place in AXIS OS 11, but with limited impact. The changed default behavior in AXIS OS 11 will affect the product after a factory reset, as well as new products launched with that specific version, but will not affect an upgrade, i.e. if you upgrade AXIS OS without a factory reset, your products will not change their behavior.



While Axis consistently strives to maintain backward compatibility, the introduction of breaking changes is sometimes inevitable in order to:

- **Improve cybersecurity:** Axis may remove obsolete features or modify existing features to enhance security.
- **Update functionality and improve usability:** Axis enhances existing functionality by implementing new default settings or introducing more advanced features to expand use cases.

In both scenarios, Axis provides an alternative method for accomplishing the same tasks and communicates these changes in advance. Furthermore, ***the active track is the only place where these changes can be made, as maintaining compatibility is the primary focus of LTS tracks.*** These changes are usually implemented after a new LTS track has been established, giving users sufficient time to adapt while maintaining security measures.

#### Note

If you experience issues after upgrading to AXIS OS 12, utilize the rollback option to let the device revert back to its previous AXIS OS version. See guidelines [here](#). We recommend that you keep at least one device running AXIS OS 12, generate a server report and contact Axis Technical Support for troubleshooting assistance or guidance.

## Planned

### Changes in AXIS OS 12

#### Important

Changes that apply to the first version of the upcoming active track, AXIS OS 12. Please note that the changes can be adjusted in future.

- **Removal of the old web interface**  
The old web interface, also called "AXIS OS web version B", will be removed.

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## Upcoming breaking changes

Why is this change introduced? The old web interface is no longer needed since the *new interface* has all implemented features. It is removed to save memory space on the device and to simplify both usage and maintenance. Additionally, the old web interface used a number of outdated libraries and removing it will make the device more secure.

How can it affect me? The new web interface will be displayed after upgrade.

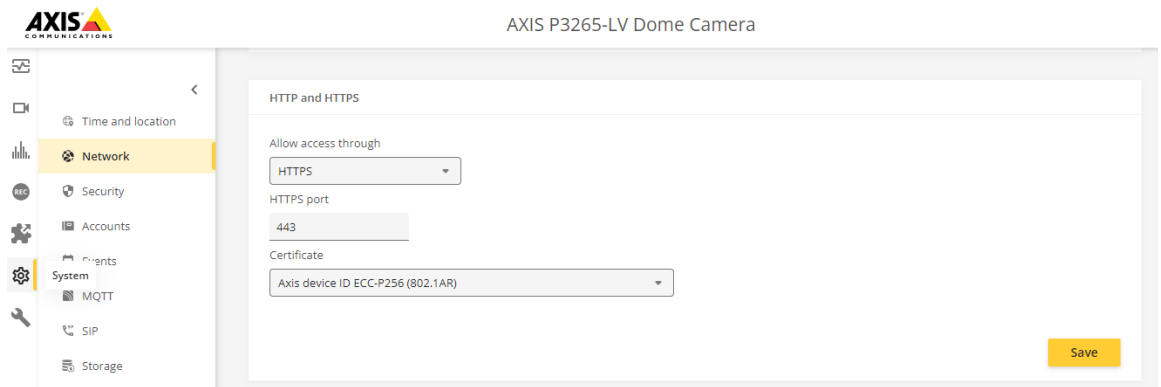
### Security:

- **Disabled HTTP Port 80 redirects**

In previous security penetration tests, Axis was advised to disable HTTP Port 80 redirects in order to enhance security and to prevent information leakage. Currently, Axis devices are configured for HTTPS-only, but the HTTP port 80 redirects are enabled to inform users/clients that communication is not permitted on port 80 and redirecting them automatically to port 443 instead. Axis will follow the general recommendation provided by third-party penetration test laboratories and will deactivate HTTP port 80 redirects when the device is set to HTTPS-only mode.

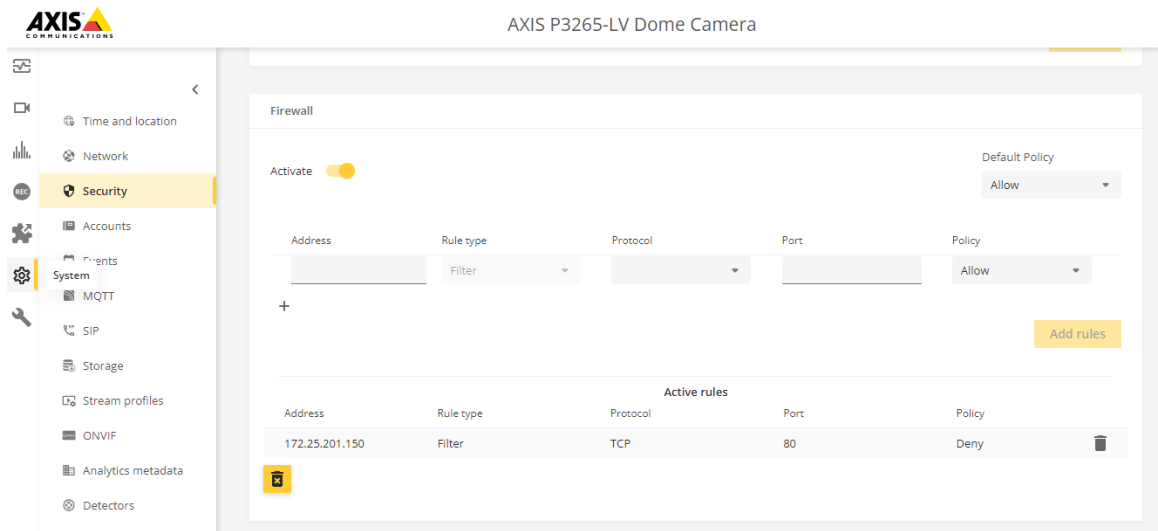
No.	Time	UTC Time	Package Delta	Source MAC	Source	Source Port	Destination MAC	Destination	Destination Port	Protocol	Length	Info
1	0.000000	07:43:22.487823	0.000000	Micro-St_e2:48:b5	172.25.201.50	60346	AxisComm_d9:...	172.25.201.191	80	TCP	66	60346 → 80 [SYN] Seq=0 Win=64240 Len=0
2	0.000079	07:43:22.487902	0.000079	Micro-St_e2:48:b5	172.25.201.50	60347	AxisComm_d9:...	172.25.201.191	80	TCP	66	60347 → 80 [SYN] Seq=0 Win=64240 Len=0
3	0.000556	07:43:22.488379	0.000477	AxisComm_d9:10:b9	172.25.201.191	80	Micro-St_e2:...	172.25.201.50	60346	TCP	66	80 → 60346 [SYN, ACK] Seq=0 Ack=1 Win=0 Len=0
4	0.000613	07:43:22.488436	0.000057	Micro-St_e2:48:b5	172.25.201.50	60346	AxisComm_d9:...	172.25.201.191	80	TCP	54	60346 → 80 [ACK] Seq=1 Ack=1 Win=21022 Len=0
5	0.000627	07:43:22.488450	0.000014	AxisComm_d9:10:b9	172.25.201.191	80	Micro-St_e2:...	172.25.201.50	60347	TCP	66	80 → 60347 [SYN, ACK] Seq=0 Ack=1 Win=0 Len=0
6	0.000653	07:43:22.488476	0.000026	Micro-St_e2:48:b5	172.25.201.50	60347	AxisComm_d9:...	172.25.201.191	80	TCP	54	60347 → 80 [ACK] Seq=1 Ack=1 Win=21022 Len=0
7	0.027298	07:43:22.515121	0.026645	Micro-St_e2:48:b5	172.25.201.50	60346	AxisComm_d9:...	172.25.201.191	80	HTTP	602	GET / HTTP/1.1
8	0.027733	07:43:22.515556	0.000435	AxisComm_d9:10:b9	172.25.201.191	80	Micro-St_e2:...	172.25.201.50	60346	TCP	60	80 → 60346 [ACK] Seq=1 Ack=549 Win=303 Len=0
9	0.028136	07:43:22.515959	0.000403	AxisComm_d9:10:b9	172.25.201.191	80	Micro-St_e2:...	172.25.201.50	60346	HTTP	617	HTTP/1.1 302 Found (text/html)
10	0.031251	07:43:22.519074	0.003115	Micro-St_e2:48:b5	172.25.201.50	60353	AxisComm_d9:...	172.25.201.191	443	TCP	66	60353 → 443 [SYN] Seq=0 Win=64240 Len=0
11	0.031688	07:43:22.519491	0.000417	AxisComm_d9:10:b9	172.25.201.191	443	Micro-St_e2:...	172.25.201.50	60353	TCP	66	443 → 60353 [SYN, ACK] Seq=0 Ack=1 Win=0 Len=0
12	0.031732	07:43:22.519555	0.000064	Micro-St_e2:48:b5	172.25.201.50	60353	AxisComm_d9:...	172.25.201.191	443	TCP	54	60353 → 443 [ACK] Seq=1 Ack=1 Win=21022 Len=0
13	0.031887	07:43:22.519710	0.000155	Micro-St_e2:48:b5	172.25.201.50	60353	AxisComm_d9:...	172.25.201.191	443	TLsv1.3	571	Client Hello
14	0.032157	07:43:22.519980	0.000270	AxisComm_d9:10:b9	172.25.201.191	443	Micro-St_e2:...	172.25.201.50	60353	TCP	60	443 → 60353 [ACK] Seq=1 Ack=518 Win=30 Len=0
15	0.051470	07:43:22.539293	0.019313	AxisComm_d9:10:b9	172.25.201.191	443	Micro-St_e2:...	172.25.201.50	60353	TLsv1.3	1382	Server Hello, Change Cipher Spec, Appl
16	0.057340	07:43:22.545163	0.005870	Micro-St_e2:48:b5	172.25.201.50	60353	AxisComm_d9:...	172.25.201.191	443	TLsv1.3	84	Change Cipher Spec, Application Data

To test the possible impact, configure your Axis device for HTTPS only and configure a firewall rule in AXIS OS 11.9 as shown below, where the Axis device would effectively block communication on port 80 for a specific client trying to connect.



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**Why is this change introduced?** To lower the attack surface of the device and increase the overall device security.  
**How can it affect me?** If you access the Axis device via HTTP, it will not work correctly with AXIS OS 12.0 or higher. Please use HTTPS instead.

- **Basic authentication for HTTPS connections**

Axis devices perform digest authentication when serving both HTTP and HTTPS connections. Since HTTPS connections are preferred for increased security, Axis will change the default behavior so that basic authentication is used for HTTPS connections only. Using basic authentication in HTTPS connections is IT-industry standard and allows Axis devices to operate in a well-defined and common practice as well. Digest authentication will still be kept for serving for unencrypted HTTP connections. Using HTTPS only is the recommended operational mode for Axis devices.

**Why is this change introduced?** To follow the IT-industry standard.  
**How can it affect me?** If you use digest authentication for HTTPS connection, it will not work correctly with AXIS OS 12.0 or higher.

- **Removed support for TLS 1.0/1.1 HTTPS connections**

Axis devices support modern encryption technology through TLS 1.2/1.3, which is used by default for HTTPS connections. However, there is also an option to enable older, outdated and insecure TLS 1.0/1.1 versions for backward compatibility with legacy systems that cannot support more secure HTTPS connections. Axis will completely remove TLS 1.0/1.1 versions for HTTPS connections to increase overall security and prevent users from accidentally enabling these protocol versions.

VAPIX API Parameter: `root.HTTPS.AllowTLS1` and `root.HTTPS.AllowTLS11`



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## Upcoming breaking changes

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Plain config

**⚠** Plain config is for expert users only. Only change the settings if you know what you're doing.

Select group:  Search for parameters by ID:

**i** To see the effect of your changes, you might have to refresh the webpage or restart the device.

<b>HTTPS</b> <input type="checkbox"/> Allow TLSv1.0 (deprecated, implies Allow TLSv1.1) <input type="checkbox"/> Allow TLSv1.1 (deprecated)	<b>Network / Interface / IO / dot1x / EAPTLS</b> Identity: <input type="text" value="axis-acc8ec656f3"/> Private key password: <input type="text" value="*****"/>
---	---

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have third party software using TLS 1.0/1.1 HTTPS connections, it will not work correctly with AXIS OS 12.0 or higher.

- **Removed support for OpenSSL 1.1.1**

Since AXIS OS 11.6 (August 2023), Axis devices support simultaneously version 1.1.1 and 3.0 of the cryptographic software backend OpenSSL. To allow for smooth transition, OpenSSL 1.1.1 will still be supported until LTS 2024 track is launched and in that track. With AXIS OS 12, OpenSSL 1.1.1 support will be removed. Patches and security updates of OpenSSL 1.1.1 will still be supported on active AXIS OS long-term support tracks as Axis has signed a support contract with the OpenSSL foundation to receive prolonged support.

Note that ACAPs may be affected; it is recommended that ACAPs use the available AXIS OS-embedded OpenSSL engine or alternatively embed a *custom cryptographic library* in the ACAP..

**Why is this change introduced?** It is obsolete as the active track runs a newer version.

**How can it affect me?** If you have third party software using OpenSSL 1.1.1, it will not work correctly with AXIS OS 12.0 or higher.

### Network & Discovery:

- **IPv4 address changes**

To date, Axis devices have never been IPv4 compliant following the corresponding RFC framework. That resulted in the Axis device having a default IP-address which is 192.168.0.90/24. This circumstance leads to network related issues that we want to resolve. For instance, if no DHCP server is available on the network, the default IP address of Axis devices currently is 192.168.0.90/24 regardless of whether anyone on the same network segment already uses the same IP address. This may cause service interruptions for other devices if such IP address conflict occurs. At the same time, the link-local address (169.254.x.x/16) is enabled by default regardless of whether it's used, which is not in compliance with the RFC standard.

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## Upcoming breaking changes

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With the above changes in place, there will be no default IP addresses of AXIS OS devices anymore. The Axis OS devices will use the IP addresses either from a DHCP server or statically configured address. The devices will only fall back to link-local addresses if there is an IP address conflict detected, or a DHCP server is unavailable in the network. More information regarding the IPv4 addressing change can be found [here](#).

### Why is this change introduced?

- To be completely RFC IPv4 compliant.
- Disable link-local address when it is not used.
- Better user experience for our customers when multiple factory-defaulted Axis devices are placed on the same network simultaneously.
- Increase robustness and detect IP address conflicts.
- **How can it affect me?** Affects during installation, AXIS devices will request IP address from the network it attaches to etc DHCP.

- **Disabled UPnP discovery protocol**

Axis devices currently have UPnP and Bonjour enabled in factory defaulted state for general device discovery. The Bonjour protocol allows for device detection within the local subnet where the device is located (example: 192.168.1.0/24). The UPnP protocol allows device discovery across networks (example: 192.168.1.0/24 and 192.168.2.0/24) but only if multicast-routing is properly configured. Axis believes that the device detection within the local subnet is the main use case for a discovery protocol and therefore will disable UPnP in factory defaulted devices moving forward. This will also lower the attack surface of the device and increase the overall network security. The UPnP protocol remains available in Axis devices with the option for the user to enable it if needed.

VAPIX API parameter: `root.Network.UPnP.Enabled`

Network discovery protocols

Bonjour® <input checked="" type="checkbox"/> ⓘ	UPnP® <input type="checkbox"/> ⓘ
Bonjour name AXIS P3265-LV	UPnP name AXIS P3265-LV - B8A44F281DB4
WS-Discovery <input type="checkbox"/> ⓘ	

**Why is this change introduced?** To lower the attack surface of the device and increase the overall device security.  
**How can it affect me?** If you have third party software only using UPnP for device discovery, it will not work correctly with AXIS OS 12.0 or higher and users need to enable UPnP first on the Axis device.

- **Disabled WS-Discovery protocol**

Axis devices currently have the WS-Discovery (WebService-Discovery) protocol enabled in factory defaulted state as additional option for ONVIF-related device discovery. However, the ONVIF interface is not enabled in factory defaulted state which makes the availability of the WS-Discovery protocol by default obsolete. Axis will adapt the default behavior

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## Upcoming breaking changes

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and will disable the WS-discovery protocol in factory defaulted state. This means a user need to enable the WS-discovery protocol if desired.

VAPIX API parameter: *WebService.DiscoveryMode.Discoverable*

Network discovery protocols

Bonjour® <input checked="" type="checkbox"/> ⓘ	UPnP® <input type="checkbox"/> ⓘ
Bonjour name AXIS P3265-LV	UPnP name AXIS P3265-LV - B8A44F281DB4
WS-Discovery <input type="checkbox"/> ⓘ	

**Save**

**Why is this change introduced?** To lower the network footprint and increase the cybersecurity level of an Axis device when ONVIF is not being used.

**How can it affect me?** You will not be able to discover the device until WS-Discovery has been enabled.

- **Possibility to disable Basic Device Info VAPIX API**

The *Basic Device Information* VAPIX API allows to retrieve general information about the Axis product with no authentication. This is useful for device discovery and profiling during network and application onboarding. Axis will implement an additional VAPIX parameter that will allow the user to disable the basic device information API if needed. The ability for the user to disable this VAPIX API may be considered a behavioral change if unknown.

**Why is this change introduced?** Provide the ability to reduce the attack surface and information leakage of the device, increasing the overall security resilience of the network.

**How can it affect me?** If you have third party software using this API after onboarding, it will not work correctly with AXIS OS 12.0 or higher.

- **Removal of releaseinfo.cgi**

The *axis-release/releaseinfo.cgi* VAPIX API has been removed. It is recommended to use the Basic Device Information VAPIX API instead, see more info in the *VAPIX Library*.

Example output of *axis-release/releaseinfo.cgi*:

```
part=6975649029
version:11.2.53
```

**Why is this change introduced?** It is obsolete and replaced by a different API.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

- **Removal of getBrand.cgi**

The previously deprecated VAPIX API *axis-cgi/prod\_brand\_info/getbrand.cgi* has been removed. It is recommended to use

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## Upcoming breaking changes

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the Basic Device Information VAPIX API instead, see more info in the *VAPIX Library*. Please find below an example output of the information that was possible to receive through `getBrand.cgi`, all the information is still available and covered in the referenced Basic Device Information VAPIX API.

Example output of `getBrand.cgi`:

```
Brand.Brand=AXIS
Brand.ProdFullName=AXIS P3265-LV Dome Camera
Brand.ProdNbr=P3265-LV
Brand.ProdShortName=AXIS P3265-LV
Brand.ProdType=Dome Camera
Brand.ProdVariant=
Brand.WebURL=http://www.axis.com
```

**Why is this change introduced?** It is obsolete and replaced by a different API.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

- **Removal of network filter API**

The current IP-filtering VAPIX API will be replaced by a more feature-rich firewall application that can be configured through JSON REST API. The new firewall service will be available in AXIS OS 11.8 (January 2024) and can be used from there on.

**IP address filter**

Use filter

Addresses ⓘ

Policy

Allow

Deny

Save

The legacy network filter API with the following below parameters will be removed in AXIS OS 12:

*Network.Filter.Enabled*

*Network.Filter.Input.AcceptAddresses*

*Network.Filter.Input.Policy*

*Network.Filter.Log.Enabled*

**Why is this change introduced?** It is obsolete and replaced by the new host-based firewall.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

Edge Storage:

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## Upcoming breaking changes

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- Removed support for SMB 1.0 and 2.0

The Server Message Block Protocol (SMB) is widely used for mounting network shares when storing recordings. While secure versions of the SMB protocol are supported and available in Axis devices (2.1, 3.0, 3.02 and 3.1.1), the insecure versions (1.0 and 2.0) are still available to use but disabled in factory defaulted state. Axis will remove version 1.0 and 2.0 completely to increase the overall security and to prevent users from enabling these protocol versions by mistake.

### Add network storage

192.168.0.100

Network share

Network\_share

Version

- Auto
- 1.0
- 2.0
- 3.1.1

Auto

Add share even if connection test fails.

Cancel Add

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have a storage connection requiring these versions, they will not work anymore.

- Removal of vFAT

The ability to format SD cards to the vFAT system file will be removed. However, they can still be used as before. A long time ago, SD cards were delivered with vFAT as the standard file system for cards up to 32GB. Since such SD cards are no longer used, the usefulness of vFAT is very limited.

**Why is this change introduced?** Axis has since start recommended Ext 4. vFat should never be used.

**How can it affect me?** If necessary, you will need to format the SD card outside the device.

## Upcoming breaking changes

Onboard storage

SD card 1 (55.2 GB)  ⓘ

Free:	100%
Status:	Mounted
File system:	ext4
Encrypted:	No
Wear:	4%

Safely remove the storage device:

Autoformat  ⓘ

Write protect  ⓘ

Retention time ⓘ

As long as possible

Number of days  [1..7000]

Tools

Check  Repair

Format  Encrypt

Format storage device

Erase all recordings and format the storage device.

File system

ext4 (recommended)

vfat

### ACAP related changes:

- Removal of root-privileges

Root-privileged access to Axis products and ACAP applications has been removed indefinitely without the possibility to enable it. The previously available parameter in AXIS OS 11 to enable root privileges has been removed. This change applies to the factory default settings as well as when upgrading to AXIS OS 12 from any previous version of AXIS OS.

This change increases ACAP confidentiality by better protecting their data and secrets, preventing information leakage and increasing AXIS OS system integrity. Please read the *full guide* for more information.

**Why is this change introduced?** To increase the security on the device.

**How can it affect me?**

ACAPs that do not use root-privileges are not affected.

ACAPs with root privileges, will not work with AXIS OS 12.0 or higher. Check the installed ACAP applications carefully! Make sure they are working properly. If possible, select the LTS 2024 track.

### Possible scenarios where failures could be expected are:

The ACAP cannot run because it tries to use the previously available root user with root privileges.

The post-install script may be using root-privileges, which prevents the ACAP from being installed or run.

The ACAP tries to access file system resources or functionality that is locked behind root-privileges.

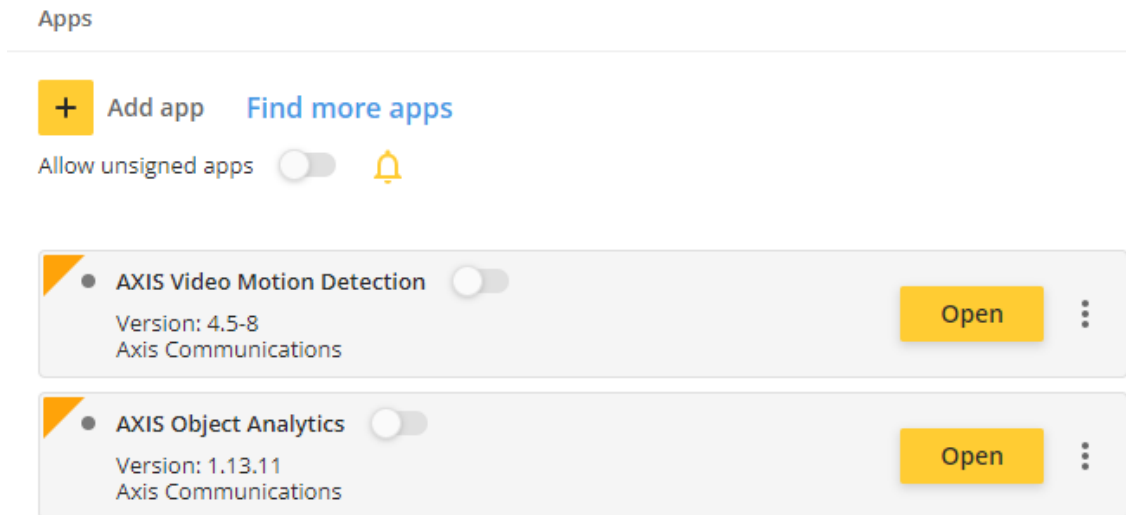
The ACAP applications that include or need access to security-sensitive functionality will not work anymore. For example, VPN-capable solutions based on Tailscale, ZeroTier, IPsec, OpenVPN and WireGuard that may have been deployed as an ACAP previously, will not work in AXIS OS 12. Axis is looking into how and if a VPN-client can be embedded into the AXIS OS operating system natively.

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- **Signed ACAP applications**  
From AXIS OS 12.0, the option to allow unsigned apps will be disabled in factory defaulted state. To upload unsigned ACAPs, users must enable this option. This only applies to factory-defaulted products running AXIS OS 12 or higher.



VAPIX API parameters:

```
/axis-cgi/applications/config.cgi?action=set&name=AllowUnsigned&tvalue=true  
/axis-cgi/applications/config.cgi?action=set&name=AllowUnsigned&tvalue=false
```

Running unsigned ACAPs from any previous version of AXIS OS when upgrading to AXIS OS 12 will have no impact and the ACAP will continue to function normally. For development purposes, it will be possible to unlock individual products via a new 'ACAP Developer Mode'. When in ACAP Developer Mode, the setting has no effect regardless of its current state, allowing for efficient development of ACAP applications. For more information and a timeline, see *Additional security in AXIS OS and ACAP applications*.

**Why is this change introduced?** To lower the attack surface of the device and increase the overall device security.  
**How can it affect me?** For factory default devices, you will need to enable Allow unsigned apps.

- **ACAP installation behaviour**

The ACAP installation is now aborted if the post-install script exits with an error code. Previously, the ACAP is installed nevertheless and warnings were printed in the log files.

**Why is this change introduced?** To increase the ACAPS reliability on the market.

**How can it affect me?** ACAP vendors are informed and should compile a new ACAP version without errors if affected.

- **Removal of Basic analytics ACAP applications**

Due to updates to our framework, it is not possible to support some older types of ACAP applications and they will therefore be removed.

This applies to Axis Basic Enter-Exit, Axis Basic Object Counter and Axis Basic Object Removed

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**Why is this change introduced?** Due to architectural changes.

**How can it affect me?** If you are using any of these ACAPs, do not upgrade until the system has a verified replacer.

- **Removed support for Add-On applications**

Add-On applications are no longer supported. All applications of this type should have replacements in the form of ACAP applications or the equivalent functionality is now built into the device software itself.

**Why is this change introduced?** Unofficial and undocumented formats for application packages shall not be used due to the security risk. Thus, it is removed since the ACAP application format can be used instead.

**How can it affect me?** If you have an ACAP using this format, it will not work correctly with AXIS OS 12.0 or higher.

- **Removal of libcapture library**

The libcapture library for ACAPs is obsolete and will be removed. It is recommended to use the Video capture API instead. For more information, visit the *ACAP SDK Documentation*.

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have an ACAP using this library, it will not work correctly with AXIS OS 12.0 or higher.

- **Removal of vaconfig.cgi**

The ACAP applications managed by the vaconfig.cgi API is no longer supported, this configuration and management API is therefore obsolete and will be removed.

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have an ACAP using this library, it will not work correctly with AXIS OS 12.0 or higher.

- **Removal of ACAP Computer Vision SDK support**

The ability to enable ACAP Computer Vision SDK support will be removed for the listed products because they only have 1 GB of memory.

Applies to: AXIS D2210-VE, AXIS M3215-LVE, AXIS M3216-LVE, AXIS M5526-E, AXIS P1465-LE, AXIS P1465-LE-3, AXIS P3265-LV/-LVE/-V and AXIS P3265-LVE-3

**Why is this change introduced?**Running the Computer Vision SDK on the product will consume too much memory and may render the product inoperable.

**How can it affect me?** If you have an ACAP using the Computer Vision SDK, it will not work correctly with AXIS OS 12.0 or higher.

### API changes:

- **Rate Control changes for RTSP**

As the VAPIX Rate Control API has evolved over the years, the relationship between some of the URL options and *param.cgi*



# AXIS OS Portal

## Upcoming breaking changes

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parameters has become complicated. This will be simplified in upcoming versions of Axis OS. This was communicated earlier [here](#).

**Why is this change introduced?** To simplify the Rate control API.

**How can it affect me?** The new API is supported by the product when `Properties.Image.RateControl.Version` is 2.0 and higher. `videobitrate` and `Image.I#.RateControl.TargetBitrate` are deprecated from now. No changes are made when it comes to Average Bitrate (ABR).

- **PTZ tilt coordinates are not handled correctly in metadata**

PTZ tilt coordinates are not handled correctly in metadata. From AXIS OS 12, VAPIX Metadata for pan and tilt position will be calculated with physical constraints in tilt and pan when using Generic Pan/Tilt Position Space, in the same way as calculated in ONVIF already. A new parameter will be introduced: `root.Properties.API.Metadata.PTZ.GenericPanTiltPosition=true/limitations`

**Why is this change introduced?** Because the PTZ generic Pan/tilt metadata was presented wrongly.

**How can it affect me?** If using the PTZ generic Pan/tilt metadata the information is not correct. New parameter should be used to get the correct PTZ generic Pan/tilt metadata.

- **Remove Legacy Overlays**

The possibility to create overlays via the parameter CGI will be completely deprecated. This was communicated earlier [here](#). An example of the old overlay is provided below.



**Why is this change introduced?** Overlays have their own API, `dynamicoverlay CGI`, with direct access to the overlay system. There for should this old way be deprecated.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

# AXIS OS Portal

## Upcoming breaking changes

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- **Added path restrictions for dynamicoverlay.cgi**

The *Dynamic Overlay* VAPIX API that allows to configure the patch to the overlay image to display has been limited to */etc/overlays/*. It is not possible anymore to alter the path through VAPIX API.

**Why is this change introduced?** Supporting to alter the path through API is not best practice and keeping it might be a security threat.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

- **New version of privacymask.cgi.**

Unused functionality or parameters have been removed, while those utilized in the previous version have been preserved.

The following will be removed in *privacymask.cgi*:

*preview\_on*  
*preview\_off*  
*query\_list*  
*query\_position*  
*ptpolygon*  
*imagerotation*  
*imageresolution*  
*zoomlowlimit*

The following will be removed in *param.cgi*:

*parameter Image.[source].Overlay.MaskWindows.PtPolygon*

**Why is this change introduced?** Supporting capabilities that are not used is not best practice and keeping them might be a security threat.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

- **Removal of "ClassCandidate" from Analytics Scene description for ONVIF**

In the analytics scene description, both "*tt:ClassDescriptor/tt:ClassCandidate*" and "*tt:ClassDescriptor/tt:Type*" are used today for backward comparability, but they say the same information. ONVIF recommends the use of "*tt:ClassDescriptor/tt:Type*", see *metadatastream.xsd*—

# AXIS OS Portal

## Upcoming breaking changes

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### AXIS OS 11.11 and lower

```
<tt:Object ObjectId="101">
  <tt:Appearance>
    <tt:Shape>
      <tt:BoundingBox left="-0.6" top="0.6" right="-0.2" bottom="0.2"/>
      <tt:CenterOfGravity x="-0.4" y="0.4"/>
      <tt:Polygon>
        <tt:Point x="-0.6" y="0.6"/>
        <tt:Point x="-0.6" y="0.2"/>
        <tt:Point x="-0.2" y="0.2"/>
        <tt:Point x="-0.2" y="0.6"/>
      </tt:Polygon>
    </tt:Shape>
    <tt:Class>
      <tt:ClassCandidate>
        <tt>Type>Vehical</tt>Type>
        <tt:Likelihood>0.75</tt:Likelihood>
      </tt:ClassCandidate>
      <tt>Type Likelihood="0.75">Vehicle</tt>Type>
    </tt:Class>
    <tt:VehicleInfo>
      <tt>Type Likelihood="0.75">Bus</tt>Type>
    </tt:VehicleInfo>
  </tt:Appearance>
</tt:Object>
```

### AXIS OS 12.0 and higher

```
<tt:Object ObjectId="101">
  <tt:Appearance>
    <tt:Shape>
      <tt:BoundingBox left="-0.6" top="0.6" right="-0.2" bottom="0.2"/>
      <tt:CenterOfGravity x="-0.4" y="0.4"/>
      <tt:Polygon>
        <tt:Point x="-0.6" y="0.6"/>
        <tt:Point x="-0.6" y="0.2"/>
        <tt:Point x="-0.2" y="0.2"/>
        <tt:Point x="-0.2" y="0.6"/>
      </tt:Polygon>
    </tt:Shape>
    <tt:Class>
      <tt>Type Likelihood="0.75">Vehicle</tt>Type>
    </tt:Class>
    <tt:VehicleInfo>
      <tt>Type Likelihood="0.75">Bus</tt>Type>
    </tt:VehicleInfo>
  </tt:Appearance>
</tt:Object>
```

# AXIS OS Portal

## Upcoming breaking changes

---

Why is this change introduced? Axis should be in compliant with ONVIF.

How can it affect me? If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

- **Removal of the lightcontrol web service API**

The lightcontrol web service API (implemented in ws/wsd/impl/ali) has been deprecated for many years and is replaced by the lightcontrol-cgi JSON API. Information about this change has been sent out previously to partners.

Why is this change introduced? It is obsolete, and keeping it might be a security threat.

How can it affect me? If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

## Changes in AXIS OS 13

### Important

Changes that apply to the first version of AXIS OS 13, coming in September 2026. Please note that the changes can be adjusted in future.

### Security:

- **Password complexity enforcement**

The user is currently supported with a password strength indicator for selecting secure passwords for service accounts. However, the user might select insecure passwords anyway. At some point in time in AXIS OS 12, it is planned to introduce a password complexity enforcement to enforce using secure-considered passwords when accessing an Axis device.

Afterward, it will not be possible to use insecure password combinations. It is expected that the password complexity enforcement will be standardized and will require a minimum password length of 14 characters including small and big letters, special signs and numbers, alternatively small and big letters with a password length of 64-characters.

More information to come. The decision on when to introduce password complexity has not been made yet but will be communicated in time.

# AXIS OS Portal

## Upcoming breaking changes

---

### Add user

Username  
MyUser

New password  
.....

Repeat password  
.....

Role  
Administrator

Cancel Save

Why is this change introduced? To increase the cybersecurity level.

Total Brute Force time in an online password attack without delay protection - 720 requests/sec*		
Number of characters	Only lower-case letters	Upper- and lower-case letters, and 0 to 9
4	~11 minutes	~ 6 hours
5	~ 5 hours	~ 14 days
8		~ 9615 years
10		~ 6.3 million years
14		~ 546.191 billion years

\*Actual rate may vary and is depending on product performance.

How can it affect me? Will be updated shortly.

- HTTPS-only enforcement

The current default behavior of Axis devices in factory defaulted state is that HTTP and HTTPS are both enabled allowing for a flexible choice on which protocol to use to connect to the Axis device. Axis, since many years, has given the recommendation to configure the Axis device to HTTPS-only during initial configuration according to the *AXIS OS Hardening Guide*. Please see the current default settings below.

# AXIS OS Portal

## Upcoming breaking changes

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**HTTP and HTTPS**

---

Allow access through

HTTP and HTTPS ▾

HTTP port

80

HTTPS port

443

Certificate

Axis device ID ECC-P256 (802.1AR) ▾

This default behavior is likely to change at some point in time in AXIS OS 12 to increase overall default security and protect communication between the Axis device and the human user as well as applications. Axis has plans to change the default behavior so that HTTP communication will be disabled, and HTTPS-only communication is the only enabled protocol to be used in factory defaulted state.

### HTTP and HTTPS

---

Allow access through

HTTPS ▾

HTTPS port

443

Certificate

Axis device ID ECC-P256 (802.1AR) ▾

**Why is this change introduced?** To increase the cybersecurity level.

**How can it affect me?** If you have third party software using HTTP, it will not work correctly with AXIS OS 12.0 or higher.

#### API changes:

- **Removal of unofficial certificate management**  
The unofficial and externally undocumented custom certificate management API with the VAPIX endpoints `/axis-cgi/certappmgmt.cgi` and `/axis-cgi/certmgmt.cgi` will be removed. For supported AXIS OS certificate management and enrollment APIs, please refer to the *VAPIX Library*.

**Why is this change introduced?** Unofficial and undocumented APIs shall not be used due to the security risk. Thus, it is removed since there are other VAPIX APIs that can be used instead.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

### Applied

#### Changes during AXIS OS 11

Breaking changes done in AXIS OS 11.

##### Security:

- Remove access via FTP protocol

Since AXIS OS 11.1, we have removed the possibility to access the device via the FTP protocol, to increase overall minimum cybersecurity level.

For troubleshooting purposes it is recommended to use secure SSH access. Note that upload from the device to an FTP server is still possible. For more information, visit SSH access in the AXIS OS Knowledge base.

**Why is this change introduced?** To increase overall security.

**How can it affect me?** If you have third party software using this feature, it will not work correctly with AXIS OS 11.1 or higher.

- Removed support for proxy SOCKS version 4 and 5

Since AXIS OS 11.0, support for proxy SOCKS version 4 and 5 has been removed.

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have third party software using this feature, it will not work correctly with AXIS OS 11.0 or higher.

- No dedicated root user in factory defaulted state

Since AXIS OS 11.5, no dedicated root user is pre-configured in factory defaulted state. To ease O3C-related integrations and to allow time to adapt, Axis made a modification that currently creates this root user for O3C onboarding/integration. From LTS 2024, O3C integrations shall not rely on the previously available admin user named "root". If a separate (admin) user is deemed necessary for some purpose, this user shall be specifically created during the initial onboarding/integration.

**Why is this change introduced?** To lower the attack surface of the device and increase the overall device security.

**How can it affect me?** If you have third party software using root as hardcoded username, it will not work correctly with AXIS OS 12.0 or higher unless you create a user root.

- Root-privilege is disabled in factory defaulted state


Root-privileged access is disabled by default in Axis products and ACAP applications to increase ACAP confidentiality by better protecting their data and secrets, to prevent information leakage and to increase AXIS OS system integrity by removing system-wide root-privileged access for users and applications. In AXIS OS 11, this can still be enabled by parameter if required, see screenshots below for reference:


# AXIS OS Portal

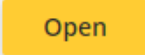

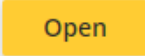

## Upcoming breaking changes

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### Apps

 **Add app** [Find more apps](#)

Allow unsigned apps  Allow root-privileged apps  

- AXIS Video Motion Detection**   
Version: 4.5-8  
Axis Communications  
- AXIS Object Analytics**   
Version: 1.13.11  
Axis Communications  

### SSH accounts

 **Add SSH account** Restrict root access  Enable SSH

Account	Comment
root	root

Please read the *full guide* for more information. The changes in AXIS OS 11 are summarized below.

**Why is this change introduced?** To increase the security on the device.  
**How can it affect me?** Affected ACAPs has been communicated about this and should create a new version if they are affected regarding this change.

AXIS OS	Timeline	Changes
11.5	June 2023	<ul style="list-style-type: none"><li>VAPIX/Web Access: The user "root" is an ordinary administrator.</li><li>ACAP Privileges: Root privileges can be disabled.</li></ul>
11.6	September 2023	<ul style="list-style-type: none"><li>SSH Access: Root user access can be disabled.</li></ul>
11.8	January 2024	<ul style="list-style-type: none"><li>SSH Access: Root user access is disabled by default but can be enabled.</li><li>ACAP Privileges: Root privileges is disabled by default but can be enabled.</li></ul>



# AXIS OS Portal

## Upcoming breaking changes

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11.x	Q3 2024	<ul style="list-style-type: none"><li>Axis devices only accept installation of signed ACAP applications by default. Devices can be configured to accept unsigned applications</li></ul>
LTS 2024	H2 2024	Support: 2024–2029. Can be used as a stop-gap solution until an ACAP application is fully adapted. <ul style="list-style-type: none"><li>SSH Access: Root user access is disabled by default but can be enabled.</li><li>ACAP Privileges: Root privileges is disabled by default but can be enabled.</li></ul>

### VAPIX API changes:

- PTZ VAPIX API version 2

Since AXIS OS 11.0, there is a new version of the PTZ VAPIX API. For more information, visit the *VAPIX library*.

- Removal of date.cgi

Since AXIS OS 11.0, the date.cgi has been removed and replaced by time.cgi. For more information, visit the *VAPIX library*

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 11.0 or higher.

- Support removed for BMP format

Since AXIS OS 11.0, support to request an image in BMP file format has been removed. For more information, visit the *VAPIX library*.

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have third party software using this feature, it will not work correctly with AXIS OS 11.0 or higher.

- Removed support of recording mediaclip through Mediaclip API

Since AXIS OS 11.0, support to record a mediaclip using the Mediaclip API has been removed. For more information, visit the *VAPIX library*.

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have third party software using this feature, it will not work correctly with AXIS OS 11.0 or higher.

- Parameters in the root.PTZ parameter group changes

Since AXIS OS 11.0, changed access for a number of parameters in the root.PTZ parameter group. For more information, visit the *VAPIX library*.

**Why is this change introduced?** Due to architectural changes.

**How can it affect me?** If you have third party software using this, it will not work correctly with AXIS OS 11.0 or higher.

- Removal of edit.cgi

Since AXIS OS 11.1, the edit.cgi has been removed. For more information, visit the *VAPIX library*.

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 11.1 or higher.

- Removal of libvidcap

# AXIS OS Portal

## Upcoming breaking changes

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The libvidcap has been removed. Use Video capture API instead. For more information, visit the *ACAP developer guide*

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 11.1 or higher.

- **Removal of overlay-cgi.**

The overlay-cgi has been removed in AXIS OS 11.10. It is recommended to use overlayimage-cgi instead, see more info in the *VAPIX Library*.

VAPIX API parameter affected:

*call\_overlay\_upload.cgi*

*call\_overlay\_del.cgi*

*call\_overlay\_set.cgi*

*create\_overlay.cgi*

*overlay\_list.cgi*

*overlay\_image\_formats.cgi*

**Why is this change introduced?** It is obsolete and replaced by a different API.

**How can it affect me?** If you have third party software using this API, it will not work correctly with AXIS OS 12.0 or higher.

### Other changes:

- **Removal of the built in motion detection**

In AXIS OS 11.2 the old built in motion detection, also known as VMD1, was removed.

**Why is this change introduced?** It is obsolete, and keeping it might be a security threat.

**How can it affect me?** If you have third party software using this application, it will not work correctly with AXIS OS 11.2 or higher.

- **Removed installable decoder AAC**

Since AXIS OS 11.0, the installable audio decoder for AAC has been removed and is no longer downloadable from the cameras web interface.

- **Removed installable decoder H.264**

Since AXIS OS 11.0, the installable decoder for H.264 has been removed and is no longer downloadable from the cameras web interface.

### Additional information

In this section you can read about updates and features in upcoming AXIS OS releases. For more information about:

- Previous releases, visit [AXIS OS Release Notes](#).
- Developer News articles, visit [Developer Community](#).

### Next AXIS OS version

Please note that this schedule is preliminary and that both time schedule and included features are subject to change as work progresses.

#### AXIS OS 11.10

Scheduled for: April 2024

- Updated OpenSSL to version 1.1.1x to increase overall cybersecurity level.
- Updated OpenSSL to *version 3.0.13* to increase overall cybersecurity level.
- Added support for running ACAP applications without root privileges when using containers.
- Added a new video channel called pinned view. Applies to: AXIS F9114 Main Unit and AXIS F9114-B Main Unit  
The objective of this feature is to offer another view layout to the customers who use F91 main units with four sensors. From customers' perspective, not all video streams have equal value and one stream might be of higher interest. Pinned view provides the possibility to have the image from the most valued stream on the top (bigger image in one single row), and three smaller images from the other three streams next to each other in the second row.
- Early fire detection: Improved logic for better filtering of moving objects by adding a new overlay indicating the point of interest when an alarm is triggered.
- The old and unofficial overlay-cgi will be removed in AXIS OS 11.10. We recommend using the VAPIX API overlayimage-cgi. The following unofficial API:s will be removed:
  - call\_overlay\_upload.cgi
  - call\_overlay\_del.cgi
  - call\_overlay\_set.cgi
  - create\_overlay.cgi
  - overlay\_list.cgi
  - overlay\_image\_formats.cgi

### Current AXIS OS version

#### AXIS OS 11.9

Release date: March 2024

- Updated user-management API. In version 1.2, it is possible to retrieve information from the device if it supports admin users named anything else than "root".
- Enabled Radar and Camera Autocalibration for automatically learning scene elevation.  
Applies to: AXIS Q1656-DLE

## Additional information

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- Added support for Network radar pairing (Edge-to-edge technology). The radar view will use the second view area to show the radar view when pairing is enabled.  
Applies to: AXIS P1465-LE-3 and AXIS P3265-LVE-3
- **Analytics**
  - Improved object detection and added support for new object classes; HumanFace, LicensePlate, and vehicle sub-classes Bus, Car and Truck. These classes have been added to the RTSP video analytics metadata stream. More information is provided [here](#).  
Applies to: AXIS P3727-PLE

To see which classes are supported on your device, use `getSupportedMetadata` which is documented in the *The Analytics Metadata Producer Configuration API*. More information is provided in the *AXIS Developer Community* and the *AXIS OS Knowledge base*.
- **Cybersecurity**
  - Updated to increase overall cybersecurity level.
  - The Trusted Execution Environment (TEE) is selectable as a secure keystore, providing higher performance and lower latency compared to the high-security and certified TPM 2.0 and Secure Element. More information and guidance can be found [here](#).  
Applies to: Products on *ARTPEC-8*, *CV25*, *S6L* and *6SX*
- **VAPIX**
  - Added a new VAPIX REST API to be able to write a custom message into the system log of the device.

## Open source library support

AXIS OS-based network products use a variety of open source libraries. Therefore, it is critical that changes to these libraries are reflected in AXIS OS. Libraries are updated in the AXIS OS Active and LTS tracks in conjunction with the release. If there are no software restrictions, they are also updated in the PSS track.

If an open source library becomes end-of-life (EOL) by the upstream community, Axis aims to replace the library in a timely manner or provide support in a different way depending on its use within the AXIS OS-based network product. An example is listed below.

OpenSSL is used for cryptographic operations. The currently used OpenSSL 1.1.1 version is a long-term support (LTS) release which has reached its *EOL during September 2023* as announced by the OpenSSL foundation.

- From AXIS OS 11.6.89 and onwards, the newest OpenSSL 3.0 library (LTS) is supported in addition to the current OpenSSL 1.1.1, which will be deprecated but still usable.
- Axis plans to remove OpenSSL 1.1.1 support in AXIS OS 12 after LTS 2024.
- To support AXIS OS LTS tracks, Axis has a support contract agreement with the OpenSSL foundation for continued patching of OpenSSL 1.1.1.

### Software Bill of Materials

A Software Bill of Materials (SBOM) is an inventory of all components included in the software. It has become an increasingly important and common part of software development lifecycle and processes. It allows IT Operations and Security staff to determine which third-party or open-source software is packaged with your software. Having an SBOM is important when it comes to securing your IT systems and protecting user data.

#### Why do Axis publish an SBOM?

Axis works actively with the principles of openness and building trust through transparency, the SBOM is a valued addition to these principles. It provides our customers with the information necessary to know whether or not the products we have provided may be vulnerable to cyber attacks.

#### For which AXIS OS versions?

Axis will provide an SBOM for all AXIS OS releases on active track starting with release 11.2.

#### What is included?

The Axis SBOM contains information about Axis-Proprietary components and Opensource software used to assemble AXIS OS.

#### What is excluded and why?

Initially, due to current licensing and technical limitations we cannot provide information about third-party proprietary software and Axis-proprietary components with dependencies. In addition to this some of the packages in the software consist of pre-compiled bundles such as our web interface and ACAPS, which have not in their turn provided an SBOM. Over time our aim is to cover all the third-party components and as much of the Axis-proprietary components as legally possible.

#### Where can I find the SBOM?

The SBOM is located together with the AXIS OS version it is based on. AXIS OS can be found in the product support or at the [download page](#).

#### What format and why?

The Axis SBOM is produced in accordance with the CycloneDX SBOM specification. This format seems to be the most usable in other systems and strives to be a minimalist format easy to work with. Advantages of this format can be found [here](#).

#### What is the difference between a SBOM and the Third party software licenses document?

The Third party software licenses document is meant to list all legal agreements and licenses with third parties related to any intellectual property that allows us to use, market and incorporate this into our products.

#### What about SBOM for other AXIS software?

This is a start, and we are looking into how SBOM is applicable to other software from Axis.

#### Where can I find more information about SBOM in general?

The *National Telecommunications and Information Administration* provides more educational information about SBOM.

- [Framing Software Component Transparency: Establishing a Common Software Bill of Material \(SBOM\)](#)
- [Software Bill of Material FAQ](#)

#### How can I use the SBOM to analyze the software?

The Axis SBOM contains information about Axis-Proprietary and Opensource software used to assemble AXIS OS. The Axis SBOM can be used by third party vulnerability scanners to highlight known vulnerabilities in software packages. A vulnerability that applies to a certain module or feature in a software package needs to be loaded and used by the Axis device. Vulnerabilities in modules that are not loaded are not relevant but may still be flagged by the vulnerability scanner or SBOM information. For more information on how to work with the result of a security scanner see: [AXIS OS Vulnerability Scanner Guide](#).

# AXIS OS Portal

## AXIS OS lifecycle management

### AXIS OS lifecycle management

AXIS OS supplies three types of tracks: active, long-term support (LTS) and product-specific support (PSS) track.

In the active track, we consistently add new features while also improving cybersecurity. In LTS, we refrain from introducing new features, prioritizing to maintain cybersecurity and ensuring compatibility. PSS will receive updates less frequently compared to our other two tracks, but we remain committed to addressing bug corrections and upholding cybersecurity measures.

	Active Track	LTS	PSS
Pace	6 major releases/year	Differs between LTS	Differs between products
Supported	Latest version	Latest version in each track	Latest version
Focus on	Feature growth	Compatibility	Compatibility
Vulnerability patches	✓	✓	✓
New security features	✓	✗	✗
New features	✓	✗	✗
New product launch	✓	✗	✗
Product discontinue	✗	✓	✓
Example releases	11.1.70, 11.2.53, 11.3.71, 11.4.5	8.40.x, 9.80.x, 10.12.x	6.50.5.16, 7.10.3026, 8.45.4.3

### Active track

The most updated and feature progressive track of AXIS OS, that is suitable for customers who want access to the newest features and improvements. New products are launched on this track, which means the most immediate access to any new features and updates.



### Long-term support track

The focus of the long-term support (LTS) track is to keep the products well integrated with third-party equipment or software, and still get necessary bug fixes and cybersecurity updates. An LTS track has a fixed feature set and a new track is created every two years and maintained for 5 years. No new products or features are added to the LTS track.

### Product-specific support

Product-specific support (PSS), is a rare track used when a product needs support after an LTS track has expired. The products on this track will still receive necessary bug fixes and cybersecurity updates. Each product is on its own track, the tracks are not connected with one another. Also, other non-Axis OS products have similar support tracks.

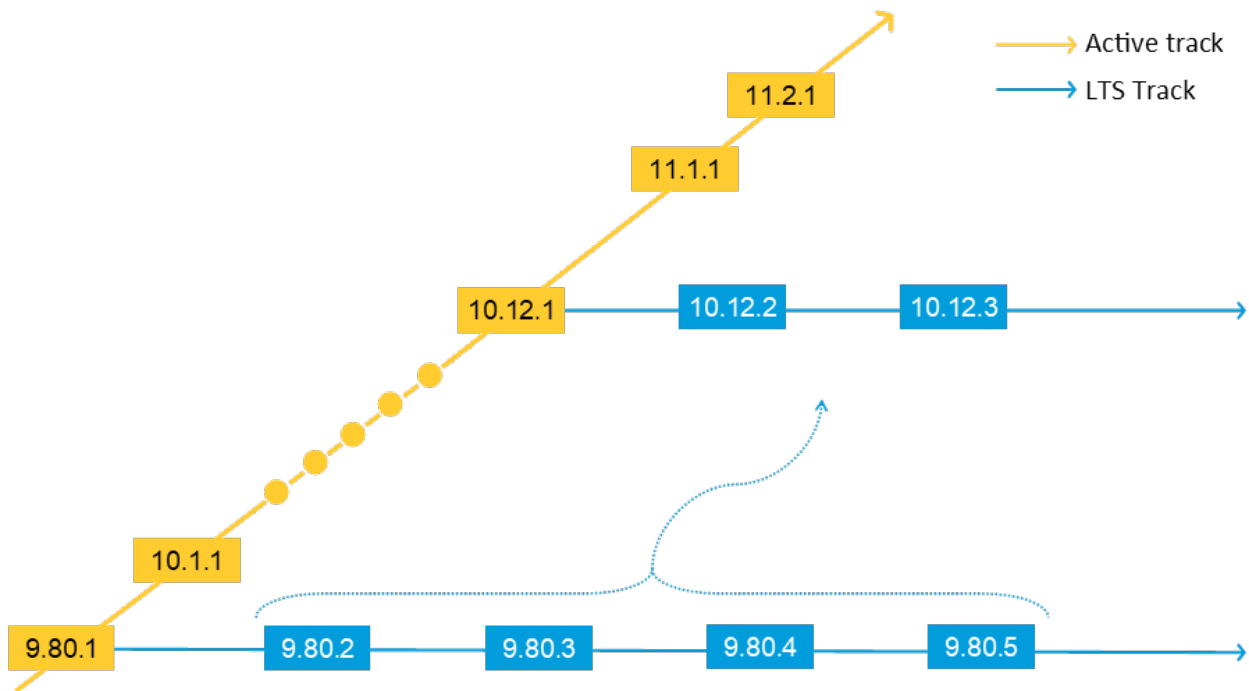
### Upgrade recommendations

If upgrading via the web interface it is required to always go through each major LTS track. (9.60 => 9.80 LTS => 10.6). It is also recommended to avoid upgrading with longer version gaps, such as upgrading directly from AXIS OS 10.5 to AXIS OS 10.9. Instead, use all available releases in-between your actual AXIS OS version and the target release of the Axis device. An upgrade from AXIS OS 10.5 to AXIS OS 10.9 should be performed by upgrading through the available AXIS OS 10.6, 10.7 and 10.8 if they are available on [www.axis.com](http://www.axis.com).

Maintaining a upgrade strategy ensures that your Axis product receives continuous improvements. Axis Technical Services will also recommend that you update to the latest when reporting issues related to an Axis product. But since there may be several coexisting tracks, which "latest" should you choose? If you use an LTS track, you should normally update to the latest version on the same AXIS LTS track. If you intend to use the AXIS OS active track, you should update to the latest available.

- Question:** With my Axis product running on the LTS 2020 (9.80) track, should I consider updating to the latest AXIS OS active track?  
**Answer:** It is recommended to stay on the LTS 2020 (9.80) track but update to the latest version on that track as long as it is maintained, unless there is a need for new features available from the AXIS OS active track.
- Question:** I would like to run my Axis product on an LTS track, but currently there is no LTS track available?  
**Answer:** Your product was launched between two LTS tracks. It is recommended to continuously update the product on the AXIS OS active track until an LTS track is available. A new LTS track is available every two years.
- Question:** With my Axis product running on the LTS 2020 (9.80) track, should I consider updating to the new LTS track?  
**Answer:** Yes, but you should coordinate the change with your other schedules, e.g., VMS upgrade, network maintenance, and camera replacement cycle.
- Question:** My VMS states that it must use a certain version of the LTS track, e.g. version 9.80.3.2 on LTS 2020, but I can't find that on [axis.com](http://axis.com). What do I do?  
**Answer:** If a VMS is compatible with one version on the LTS track, it is also compatible with the upcoming releases on that track. The reason most VMS's only list one version is because that's the version they've been certified with. Since compatibility is maintained within each LTS tracks, it's safe to use other versions on that track as well.

With time, there will be several LTS tracks available for a product. All LTS tracks maintain a high level of stability through long-term bug fixing without adding new features. At some point though, technical limitations may make it impossible to update certain components in AXIS OS. In a long-term perspective, it is therefore recommended to switch to a newer LTS track. Please note that a newer LTS track may include new features, changes to default settings, and performance adjustments that could affect compatibility with your system. The products should be updated in a controlled and supervised manner after verification that the new LTS track works as expected in your environment.



*Recommended upgrade path for switching LTS tracks when a new LTS track is available. Note that actual notation may differ from those in the diagram.*

### Downloading AXIS OS

Which AXIS OS tracks are available for an Axis edge device can be obtained when downloading AXIS OS from the [download page](#).

AXIS OS can also be found on the product support page for each product, where you can find all available supported versions and some older. Older unsupported versions will periodically be removed due to known bugs and cybersecurity vulnerabilities that are corrected in later releases. It is recommend to only AXIS OS versions that are supported.



### Firmware

Find the firmware you are looking for by searching for your product.

Product	Version			
<a href="#">AXIS M1137-E Mk II</a>	10.12.104 - AXIS OS LTS 2022	<a href="#">RELEASE NOTES</a>	<a href="#">DOWNLOAD</a>	▼
<a href="#">AXIS M1137-E</a>	9.80.3.13 - AXIS OS LTS 2020	<a href="#">RELEASE NOTES</a>	<a href="#">DOWNLOAD</a>	▼
<a href="#">AXIS M1137-E</a>	10.12.91 - AXIS OS	<a href="#">RELEASE NOTES</a>	<a href="#">DOWNLOAD</a>	▼

Please see below a list of common tags that indicate different AXIS OS tracks as seen in the picture above.

Tag example	Explanation
11.4.63 - AXIS OS	AXIS OS active track providing new features, security and other improvements.
10.12.166 - AXIS OS LTS 2022 9.80.28 - AXIS OS LTS 2020 8.40.19 - AXIS OS LTS 2018	AXIS OS long-term support track (LTS) providing security and maintain compatibility.
6.50.5.10 5.51.4.7	Without tag. Not part of AXIS OS Active or LTS track. Only maintained during hardware warranty.

### AXIS OS versioning

AXIS OS releases are denoted by a unique number combination. Older releases were named by the year and type of the release but since release 10.10 we changed the versioning. The differences and the significance of each number is explained in the figures below.

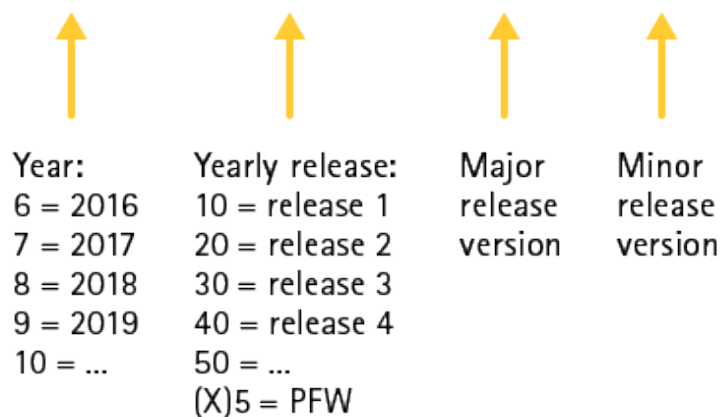
# 11.5.64



- The major version is incremented after a new active track has been created. This happens every two years when the active track becomes an LTS track.
- The minor version is indicating what feature set is included and updated with each feature release approximately 6 times per year.
- The patch number is increased more often, it's used for adding patches and bugfixes, and only final versions will be available to customers. This means that this number is only a number to mirror the external version with the internal version.

Previous versioning .

# 7.10.1.2



## AXIS OS Support

When a product has an AXIS OS support date, what does that mean?

# AXIS OS Portal

## AXIS OS lifecycle management

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The product will be supported during this period with stability and security releases.

What is required to get the full support period?

The device needs to be upgraded to the latest supported LTS version. For more information on upgrade strategy, see *Upgrade recommendations on page 31*.

Why do some products only show the date for Hardware support and not AXIS OS support or vice versa?

Which dates will be shown depends on what information have been investigated and where the product is in its lifecycle. In some cases no dates are shown, and in other cases two different dates can be shown. If the product has a set end of support date for hardware and AXIS OS, they will both be shown.

Why do the products have such varied end of support dates?

The support dates will be set per product as each product has its own hardware configuration regarding SoC (system-on-chip), memory, etc. Since the portfolio adds new products all the time, we need also to limit the total number of products supported, otherwise the level of support would have to be reduced.

Why do some products lack an AXIS OS maintenance date?

A support date is only available for products that have a determined support period. It will be available for more products in the AXIS portfolio over time. Please contact the *Axis Technical Support Helpdesk* for further questions.

What happens when the AXIS OS support has expired for a product?

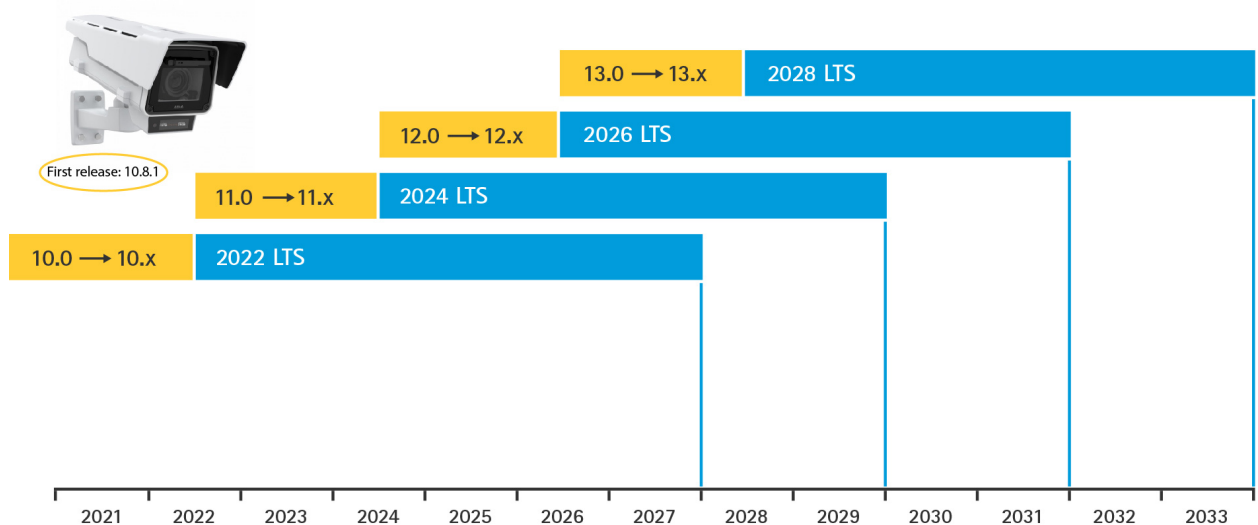
There will be no further updates, improvements, or security patches. There are limitations on how long we can keep a software up-to-date and make changes in an older version. It gets more difficult and complicated to make changes on software that is limited by hardware resources, and there comes a point when we no longer can keep the product cyber secure.

Where do I find out more about the current AXIS OS release forecast, upcoming changes and currently supported tracks?

Please follow and monitor the *Release schedule on page 5* in the AXIS OS portal.

**Example of AXIS OS Support:**

During its product lifecycle, AXIS Q1656-LE Box Camera will receive new features, higher cybersecurity, improvements and security patches up until 2028. From 2028 until 2033, it will get some improvements and all security patches through LTS 2028, with focus on compatibility.



# AXIS OS Portal

## Knowledge base

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### Knowledge base

The AXIS OS Knowledge base has moved to its own online manual. Please go to *AXIS OS Knowledge base*.

