AXIS Installer

User manual

What's new

September 2026

New features in this release:

- You can now use your smartwatch to view live video from devices on your local network.

About

With AXIS Installer, you can easily get access to devices during installation, either with AXIS T8415 Wireless Installation Tool, or on any local network.

Use the app to configure device settings, and to access the live view to make sure the device is placed and focused correctly. You can also get quick access to installation guides and user manuals, for example by scanning the QR Code® on your OAK (owner authentication key).

QR Code is a registered trademark of Denso Wave Incorporated in Japan and other countries.

System requirements

- Mobile devices: iOS 26 or higher, or Android 12 or higher.
- Smartwatches: watchOS 26 or higher, or Wear OS 3.2 or higher
- Axis devices: AXIS OS 9.80 or higher.

Get started

AXIS Installer is compatible with Android and iOS smartphones and tablets. You can download and install the app from Google Play or App Store.

For Android devices: Click *Download* or scan the following QR Code:

For Wear OS watches: Download or update to the latest version of AXIS Installer on your mobile phone, and then download and install the app on your watch. Once installed, your watch app will automatically update when your phone app is updated.

For iOS devices: Click *Download* or scan the following QR Code:

For Apple Watches: Download or update to the latest version of AXIS Installer on your mobile phone to make it available on your Apple Watch. Your watch app will automatically update when your phone app is updated.

Discover devices

Use AXIS Installer to discover devices in three different ways:

- Connected directly to a local network.
- Connected to AXIS T8415 Wireless Installation Tool's built-in network.
- With support for direct installation view through Bluetooth® LE.

Discover devices on a local network

Use the app to discover AXIS OS and third-party devices on your local network.

1. Connect the device, or devices, to the local network.
2. Connect your smartphone or tablet to the same network using a Wi-Fi access point, a Wi-Fi dongle, or an Ethernet adapter and cable.
3. Open AXIS Installer.
4. Go to **Local** for a list of discovered devices. The **All** filter is set by default.

Discover devices with AXIS T8415

You can use AXIS Installer with *AXIS T8415 Wireless Installation Tool* to discover AXIS OS devices, either one at a time, or several at the same time.

1. Set up AXIS T8415 according to the installation guide.
   The installation guide is available on *axis.com/products/axis-t8415-wireless-installation-tool/support*.

Note

Make sure to turn on the onboard DHCP server in AXIS T8415.

2. **To discover one device**: Connect the device directly to the **CAM** port (PoE) on AXIS T8415 using an Ethernet cable.
3. Verify that the PoE indicator is lit.
4. **To discover multiple devices**: Connect the devices to a network switch, and connect the switch to the **NET** port on AXIS T8415 using an Ethernet cable.
5. Connect your smartphone or tablet to AXIS T8415 WiFi.
6. Open AXIS Installer.
7. Go to **Local** to see a list of discovered devices. The **All** filter is set by default.

Discover devices using Bluetooth

You can use the app to discover devices with support for direct installation view using Bluetooth LE. Direct installation view lets you access a low bandwidth live stream without logging into the camera. This mode lets you adjust the live view.

1. Power up your Axis device.
2. Open AXIS Installer.
3. Go to **Local** to see a list of discovered devices. You can see a connection icon next to devices discovered with Bluetooth. You can find Bluetooth devices by changing the filter to **Bluetooth**.

Note

Direct installation view is available when the device is set to factory default settings, and remains active for two hours after powering up the device. When you create a device account, direct installation view will no longer be available.

Configure devices

You can use AXIS Installer to access and configure the device's settings and live view.

Note

The available settings in the app depend on what your device supports. Non-AXIS OS devices only support access to their web interface, which will open in a window of your default browser.

Connecting to a device through direct installation view only lets you adjust the live view.

Log in or set password

1. Go to **Local** in AXIS Installer.
2. Tap on a device in the list to either log in or set a password. You can also select multiple devices in the list.
3. Set or enter the credentials for the device.

Configure basic settings

1. Go to the list of devices in AXIS Installer.
2. Tap one of the devices in the list.
3. Tap the setting you wish to configure.
   - **Capture mode and power line frequency**: Select a capture mode and the power line frequency that applies for your region.
   - **Network**: Add TCP/IP and friendly name settings.
   - **Date and time**: Select time zone and time synchronization options.

Adjust the live view

1. Go to the list of devices in AXIS Installer.
2. Tap one of the devices in the list.
3. Tap the live view.
4. Adjust the live view. The following settings are available, depending on what your device supports:
   - **Autofcous**
   - **Rotate**
   - **Snapshot**
   - **Grid**

Adjust the live view with direct installation view

View live video on your smartwatch

You can view live video from cameras on your local network directly on your smartwatch.

Note

Your watch needs to be paired with a mobile phone with the latest version of AXIS Installer. For more information, see *Get started, on page 5*

On your mobile phone:

1. Use AXIS Installer to discover a device on a local network. See *Discover devices with AXIS T8415, on page 6* or *Discover devices on a local network, on page 6*.
2. Sign in to the device.

On your smartwatch:

3. Open AXIS Installer to see the list of available devices with video.
4. Tap the device to view the video stream.

Configure advanced settings

1. Go to the list of devices in AXIS Installer.
2. Tap one of the devices in the list.
3. Tap **Advanced settings**.
   This opens the device's web interface within the app, and gives you access to add or edit settings available in the web interface.

Note

For more information about the options and settings in the web interface, see the user manual for your device. You can find all user manuals directly in the app, see *Access documentation, on page 9*.

Access documentation

You can easily find installation guides and user manuals for Axis devices in AXIS Installer for example by scanning the QR Code on the device's OAK (Owner Authentication Key), or by searching for a specific device. You can also find documentation for other types of Axis products, like applications and software.

Note

You need internet access to open the documentation of a device.

Scan the QR Code on a device's OAK:

1. Open AXIS Installer.
2. Go to **Manuals**.
3. Tap  and scan the QR Code on the OAK. You can find the OAK in the box of the device you've purchased.
4. Select **Installation** to open the installation guide, or **Manual** to open the user manual

Open the documentation of a discovered device:

1. Open AXIS Installer.
2. Go to **Discover**.
3. Tap one of the devices in the list.
4. Go to **Device manuals**, and tap **Manuals**.
5. Select **Installation** to open the installation guide, or **Manual** to open the user manual

Search for a specific Axis device or product:

1. Open AXIS Installer.
2. Go to **Manuals**.
3. Type the name of the Axis device or product in the search field. You can also select a category to find the device or product you're looking for.
4. Select **Installation** to open the installation guide, or **Manual** to open the user manual

Troubleshooting

Discover devices	
No devices discovered when using AXIS T8415	Try the following: • Make sure you have allowed AXIS Installer to access your local network. Go to the settings of your mobile device to edit the permissions. • Make sure AXIS T8415's onboard DHCP server is turned on. For more information, see the user documentation of AXIS T8415. • If you're trying to discover third party devices, connect your mobile device directly to AXIS T8415's NET port using an Ethernet adapter, instead of connecting through WiFi.

Release archive

June 2026

New features in this release:

- You can now use the app to discover devices that support direct installation view. For more information, see *Discover devices using Bluetooth, on page 6*.

July 2025

New features in this release:

- You can now use the app to discover third-party devices. For more information, see *Discover devices on a local network, on page 6*.

April 2025

New features in this release:

- You can now use the app to discover devices on a local network, for example by using AXIS T8415 Wireless Installation Tool. For more information, see *Discover devices, on page 6*.
- We have added support for configuring basic device settings in the app
- We have also added the option to configure advanced settings by opening the device web interface within the app

Changes from the previous release:

- We have temporarily removed the possibility to register and connect devices to My Systems through the app

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