AXIS License Manager

User manual

About licenses

My Systems helps you manage subscription licenses for Axis products and services in a centralized way. You get a complete overview of trials, grace periods, license status and other relevant information related to your subscriptions for your organization.

You can manage three types of licenses:

- **Subscription licenses**, valid for a specific time period.
- **Tied-to-hardware licenses**, valid for the lifetime of the hardware.
- **Upgrade licenses**, valid for one-time upgrade of an existing license.

Read more about the different license types and how to license your product in our license guide.

Before you can start licensing your software product you need to register the software product to an organization.

Buy licenses

If you don't have a license yet, get in touch with a system integrator or a reseller. To find a suitable system integrator or reseller, go to **Product list** and click on the link *Where to buy licenses* to get information on local system integrators or resellers from all over the world based on your location.

See how many licenses you need

To find out how many licenses you need to buy for your products to be fully licensed for the subscription year:

1. Select the product in the **Product list**.
2. Go to the **Product licensing** tab.
3. Under **Allocate licenses > Current need**, you can see the amount and type of licenses needed for the coming subscription years.

License offline systems

To license an offline system, you need to upload a system description file to My Systems.

Important

Check to see that you have chosen the correct organization, as there is currently no way of transferring licenses between organizations.

1. Create a system file in the software you'd like to register.
2. Go to *Licenses in My Systems (web application)* on an online device.
3. Select the organization to manage in organization drop-down menu in the top bar.
4. Click **Upload system** file in the **Product list**.
5. Follow the on screen instructions.

Store licenses for future use

To make the process of adding licenses easier, you can buy more licenses than you currently use. Licenses that are not immediately allocated will be stored in the wallet, and can be used to renew your subscriptions at the next renewal period. You can store licenses for a for a maximum of five years. Go to the **Product wallet** to see the number of licenses you have in storage for your product.

Review activity history

To review your organization's previous activity, go to **History**. There you can see who in your organization allocated licenses or redeemed a license key and when it happened.

Start a subscription

The first step to license your product is to start a subscription. When you have started your subscription, you get a grace period of 30 days to buy license, redeem license keys and allocate the licenses to continue using the software.

1. Go to *Licenses in My Systems*.
2. Select the organization to manage in the top bar menu.

Important

Check to see that you have chosen the correct organization, as there is currently no way of transferring licenses between organizations.

3. Select the product you want to start a subscription for.
4. In the **Product overview**, click **Start your subscription**.
5. Follow the on screen instructions.

In the **Product overview**, the **License status** should now read **Subscription has started**. The end of the grace period is also displayed.

Redeem license key

The license key includes the number of licenses bought for one product. When you redeem the license key in AXIS License Manager, all the included licenses will be added to your **Product wallet** to be allocated later.

Important

Check to see that the organization is the correct one, as there is currently no way of transferring licenses between organizations.

1. Select the product you want to redeem licenses for.
2. Go to **Product wallet**.
3. Type or paste the license key.
4. Click **Redeem license key**.

Allocate subscription licenses

To get licensed, you need to allocate licenses from your product wallet to the current subscription year. When the number of allocated licenses match the current need you will become fully licensed. To license products for future subscriptions periods, allocate additional licenses matching the current need.

1. Select the product you want to allocate licenses for.
2. Go to **Product licensing**.
3. Under **Allocate subscription licenses**, add the number of licenses that match the **Current need**.
4. Click **Confirm allocation**. If that option isn't available, you haven't enough licenses in you product wallet to match the current need.
5. Click **Confirm** to confirm the allocation of the licenses for the stated subscription periods.

Your product is now licensed.

Allocating subscription licenses after the grace period or for a new product date won't change the dates of the organization's subscription period. You will instead be compensated for the overlapping time of those licenses. New licenses will automatically be added back to your wallet, matching the overlapping time.

Renew subscriptions

When a subscription reaches it's renewal date, you get a new grace period. You then have 30 days to allocate licenses from you wallet to the new subscription year. You can also renew subscriptions ahead of time, with a maximum of five years in advance

1. Select the product you want to renew a subscription for.
2. Go to **Product licensing**.
3. Under **Allocate licenses**, add the number of licenses that match the **Current need**.

You should now be able to allocate licenses for the next subscription year.

4. Click **Confirm allocation**.
5. Click **Confirm** to confirm the allocation of the licenses for the stated subscription period.

Your product is now licensed.

Add devices during subscription

You are free to add devices during a subscription period without the need to add the licenses immediately to the subscription. The licenses needed will instead be added to the listed current need for the next renewal period.

Note

The annual growth allowance for an organization is 100% of the number of allocated licenses. If you grow more than 100% during a subscription year, additional licenses need to be allocated. Axis will monitor any misuse and will notify affected customers.

Register tied-to-hardware license

If you have purchased hardware that come with preloaded tied-to-hardware license, your licenses will automatically be activated when you register the hardware to your organization.

If you need more licenses than what came preloaded with the hardware you need to buy expansion licenses.

Important

Check to see that you have chosen the correct organization, as there is currently no way of transferring licenses between organizations.

Redeem expansion license key

The expansion license key includes the number of licenses per type, bought for one product. When you redeem the license key in AXIS License Manager, all the included licenses will be added to your **Product wallet** to be allocated later.

Important

Check to see that the organization is the correct one, as there is currently no way of transferring licenses between organizations.

1. Select the product you want to redeem expansion licenses for.
2. Go to **Product wallet**.
3. Type or paste the license key.
4. Click **Redeem license key**.

Allocate expansion licenses

To get licensed, you need to allocate licenses from your product wallet to the specific hardware.

1. Select the product you want to allocate licenses for.
2. Go to **System setup**.
3. Click on the system that needs expansion licenses..
4. Click **Allocate licenses**.
5. Follow the on-screen instructions.

Your product is now licensed.

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