

# AXIS P3235 Network Camera Series AXIS P3235-LV Network Camera AXIS P3235-LVE Network Camera

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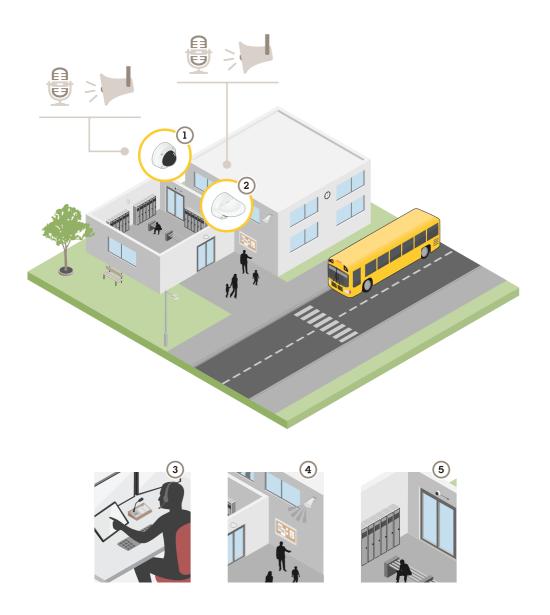
# About this manual

# About this manual

This user manual describes multiple products. Some of the instructions may not be relevant for your product.

# Solution overview

# Solution overview

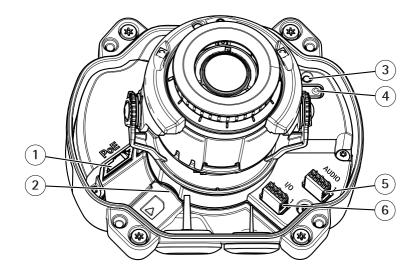


- 1 AXIS P3235-LV
- 2 AXIS P3235-LVE
- 3 Surveillance center
- 4 Audio out
- 5 Audio in

This is an example of how the products can be installed and used. The products can be connected to a speaker via audio out and a microphone via audio in, which makes it possible to watch, listen and broadcast information from the surveillance center.

# **Product overview**

# **Product overview**



- Network connector (PoE)
- SD memory card slot Status LED indicator
- 4 Contro 5 Audio 6 I/O Control button

## Find the device on the network

#### Find the device on the network

To find Axis devices on the network and assign them IP addresses in Windows®, use AXIS IP Utility or AXIS Device Manager. Both applications are free and can be downloaded from axis.com/support.

For more information about how to find and assign IP addresses, see the document *How to assign an IP address and access your device* on the device page at *axis.com*.

## Access the device

1. Open a browser and enter the IP address or host name of the Axis device.

If you have a Mac computer (OS X), go to Safari, click Bonjour and select the device from the drop-down list. To add Bonjour as a browser bookmark, go to Safari > Preferences.

If you do not know the IP address, use AXIS IP Utility or AXIS Device Manager to find the device on the network.

- 2. Enter the username and password. If you access the device for the first time, you must set the root password. See Set a new password for the root account on page 6.
- 3. The live view page opens in your browser.

# Secure passwords

#### Important

Axis devices send the initially set password in clear text over the network. To protect your device after the first login, set up a secure and encrypted HTTPS connection and then change the password.

The device password is the primary protection for your data and services. Axis devices do not impose a password policy as they may be used in various types of installations.

To protect your data we strongly recommend that you:

- Use a password with at least 8 characters, preferably created by a password generator.
- Don't expose the password.
- Change the password at a recurring interval, at least once a year.

# Set a new password for the root account

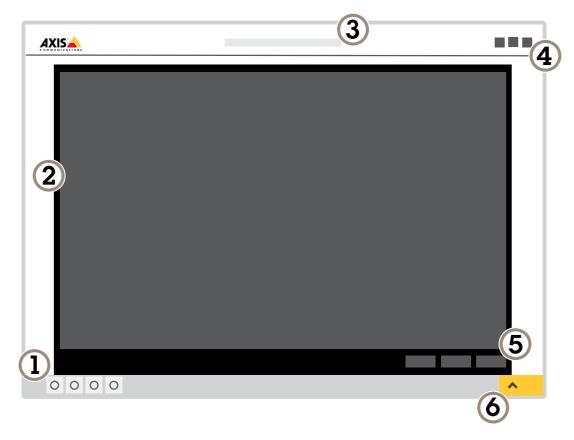
#### Important

The default administrator username is root. If the password for root is lost, reset the device to factory default settings.

- 1. Type a password. Follow the instructions about secure passwords. See Secure passwords on page 6.
- 2. Retype the password to confirm the spelling.
- 3. Click Create login. The password has now been configured.

# Find the device on the network

# Webpage overview



- 1 Live view control bar
- 2 Live view
- 3 Product name
- 4 User information, color themes, and help
- 5 Video control bar
- 6 Settings toggle

# Find the device on the network



7 Settings tabs

# Additional settings

# Additional settings

# Image quality

## Capture modes

Capture mode defines the maximum frame rate available in the Axis product. Depending on which capture mode you select, you may not be able to use WDR.

A capture mode consists of a resolution and the corresponding frame rate available in the product. The capture mode setting affects the camera's field of view and aspect ratio.

The lower resolution capture mode is cropped out from the highest resolution.



The image shows how the field of view and aspect ratio can change between two different capture modes.

Which capture mode to choose depends on the requirements of frame rate and resolution for the specific surveillance setup. For specifications about available capture modes, see the product's datasheet at axis.com.

## Select capture mode

Which capture mode to choose depends on the requirements of frame rate and resolution for the specific surveillance setup. For specifications about available capture modes, see the product's datasheet. To find the latest version of the datasheet, go to axis.com.

#### Adjust the focus

- 1. Go to Settings > Image > Focus and click Show AF area.
- 2. Adjust the autofocus area to cover the part of the image that you want to be in focus.
  - If you don't select an autofocus area, the camera focuses on the entire scene. We recommend that you focus on a static object.
- 3. Click Autofocus.
- 4. To fine tune the focus, use the focus slider.

#### Remote focus and zoom

The remote focus and zoom functionality allows you to make focus and zoom adjustments to your camera from a computer. It is a convenient way to ensure that the scene's focus, viewing angle and resolution are optimized without having to visit the camera's installation location.

# Additional settings

## Benefit from IR light in low-light conditions using night mode

Your camera uses visible light to deliver color images during the day. As the available light diminishes, you can set the camera to automatically shift to night mode, in which the camera uses both visible light and near-infrared light to deliver black-and-white images. Since the camera uses more of the available light it can deliver brighter, more detailed, images.

- 1. Go to Settings > Image > Day and night, and make sure that the IR cut filter is set to Auto.
- 2. Enable Allow IR illumination and Synchronize IR illumination to use the camera's IR light when night mode is activated.

#### Reduce noise in low-light conditions

To reduce noise in low-light conditions, you can adjust one or more of the following settings:

#### Note

A high max shutter value can result in motion blur.

- To slow down the shutter speed, set max shutter to the highest possible value.
- · Reduce sharpness in the image.
- Set the max gain to a lower value.

## Handle scenes with strong backlight

Dynamic range is the difference in light levels in an image. In some cases the difference between the darkest and the brightest areas can be significant. The result is often an image where either the dark or the bright areas are visible. Wide dynamic range (WDR) makes both dark and bright areas of the image visible.

- 1. Go to Settings > Image > Wide dynamic range.
- 2. If required, turn on WDR.
- 3. Use the Contrast slider to adjust the amount of WDR.



Image without WDR.

# Additional settings



Image with WDR.

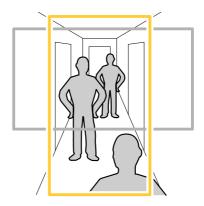
#### Note

WDR may cause artifacts in the image.

Find out more about WDR and how to use it at axis.com/web-articles/wdr.

## Monitor long and narrow areas

Use corridor format to better utilize the full field of view in a long and narrow area, for example a staircase, hallway, road, or tunnel.



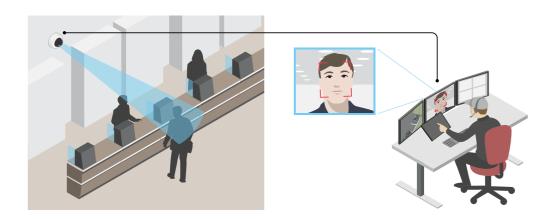
- 1. Depending on your device, turn the camera or the 3-axis lens in the camera  $90^\circ$  or  $270^\circ$ .
- 2. If the device doesn't rotate the view automatically, log in to the webpage and go to Settings > System > Orientation.
- 3. Click
- 4. Rotate the view 90° or 270°.

Find out more at axis.com/axis-corridor-format.

## Improve facial recognition

To better recognize the face of a person passing by the camera, you can set the optimal pixel resolution with the camera's pixel counter.

# Additional settings



- 1. Go to Settings > System > Orientation and click
- 2. In the camera's live view, adjust the size and placement of the rectangle around the area of interest, for example, where the faces of passing persons are expected to appear. You can then see the number of pixels represented by the sides of the rectangle.

#### Note

You can use an object of a known size in the view as a reference to decide how much resolution is needed for recognition.

## View area

A view area is a cropped part of the full view. You can stream and store view areas instead of the full view to minimize bandwidth and storage needs. If you enable PTZ for a view area, you can pan, tilt and zoom within it. By using view areas you can remove parts of the full view, for example, the sky.

When you set up a view area, we recommend you to set the video stream resolution to the same size as or smaller than the view area size. If you set the video stream resolution larger than the view area size it implies digitally scaled up video after sensor capture, which requires more bandwidth without adding image information.

## **Privacy masks**

A privacy mask is a user-defined area that prevents users from viewing a part of the monitored area. In the video stream, privacy masks appear as blocks of solid color or blurred image elements.

You'll see the privacy mask on all snapshots, recorded video, and live streams.

You can use the VAPIX® application programming interface (API) to turn off the privacy masks.

#### Important

If you use multiple privacy masks it may affect the product's performance.

#### Important

Set the zoom and focus before you create a privacy mask.

## Hide parts of the image with privacy masks

You can create one or several privacy masks to hide parts of the image.

- 1. Go to Settings > Privacy mask.
- 2. Click New.

# Additional settings

3. Adjust the size, color, and name of the privacy mask according to your needs.

# **Overlays**

Overlays are superimposed over the video stream. They are used to provide extra information during recordings, such as a timestamp, or during product installation and configuration. You can add either text or an image.

#### Show a text overlay in the video stream when the device detects motion

This example explains how to display the text "Motion detected" when the device detects motion:

Make sure that AXIS Video Motion Detection is running:

- 1. Go to Settings > Apps > AXIS Video Motion Detection.
- 2. Start the application if it is not already running.
- 3. Make sure you have set up the application according to your needs.

Add the overlay text:

- 4. Go to Settings > Overlay.
- 5. Enter #D in the text field.
- 6. Choose text size and appearance.

#### Create a rule:

- 7. Go to System > Events > Rules and add a rule.
- 8. Type a name for the rule.
- 9. In the list of conditions, select AXIS Video Motion Detection.
- 10. In the list of actions, select Use overlay text.
- 11. Select a view area.
- 12. Type "Motion detected".
- 13. Set the duration.
- 14. Click Save.

# Streaming and storage

#### Video compression formats

Decide which compression method to use based on your viewing requirements, and on the properties of your network. The available options are:

## Motion JPEG

Motion JPEG, or MJPEG, is a digital video sequence that is made up of a series of individual JPEG images. These images are then displayed and updated at a rate sufficient to create a stream that shows constantly updated motion. For the viewer to perceive motion video the rate must be at least 16 image frames per second. Full motion video is perceived at 30 (NTSC) or 25 (PAL) frames per second.

The Motion JPEG stream uses considerable amounts of bandwidth, but provides excellent image quality and access to every image contained in the stream.

H.264 or MPEG-4 Part 10/AVC

# Additional settings

#### Note

H.264 is a licensed technology. The Axis product includes one H.264 viewing client license. To install additional unlicensed copies of the client is prohibited. To purchase additional licenses, contact your Axis reseller.

H.264 can, without compromising image quality, reduce the size of a digital video file by more than 80% compared to the Motion JPEG format and by as much as 50% compared to the MPEG-4 standard. This means that less network bandwidth and storage space are required for a video file. Or seen another way, higher video quality can be achieved for a given bitrate.

## Reduce bandwidth and storage

#### Important

If you reduce the bandwidth it can result in loss of details in the picture.

- 1. Go to live view and select H.264.
- 2. Go to Settings > Stream.
- 3. Do one or more of the following:
  - Turn on the Zipstream functionality and select the desired level.
  - Turn on dynamic GOP and set a high GOP length value.
  - Increase the compression.
  - Turn on dynamic FPS.

#### Set up network storage

To store recordings on the network, you need to set up network storage:

- 1. Go to Settings > System > Storage.
- 2. Click Setup under Network storage.
- 3. Enter the IP address of the host server.
- 4. Enter the name of the shared location on the host server.
- 5. Move the switch if the share requires a login, and enter username and password.
- 6. Click Connect.

## Add audio to your recording

Turn on audio:

1. Go to Settings > Audio and turn on Allow audio.

Edit the stream profile which is used for the recording:

- 2. Go to Settings > Stream and click Stream profiles.
- 3. Select the stream profile and click Audio.
- 4. Select the checkbox and select Include.
- 5. Click Save.
- 6. Click Close.

# Additional settings

#### Record and watch video

To record video you must first set up network storage, see Set up network storage on page 14, or have an SD card installed.

#### Record video

- 1. Go to the camera's live view.
- 2. To start a recording, click Record. Click again to stop the recording.

#### Watch video

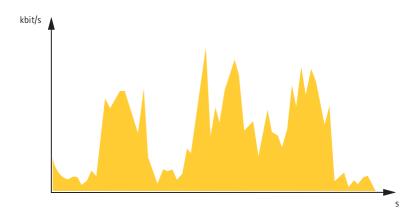
- 1. Click Storage > Go to recordings.
- 2. Select your recording in the list and it will play automatically.

#### Bitrate control

With bitrate control, you can manage the bandwidth consumption of your video stream.

#### Variable bitrate (VBR)

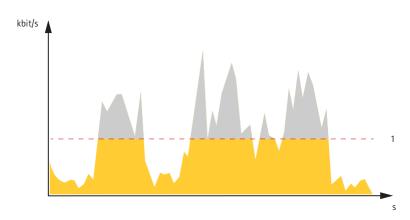
With variable bitrate, the bandwidth consumption varies based on the level of activity in the scene. The more activity in the scene, the more bandwidth you need. You are guaranteed constant image quality but it requires storage margins.



#### Maximum bitrate (MBR)

With maximum bitrate, you can set a target bitrate to handle bitrate limitations in your system. You may see a decline in image quality or frame rate when the instantaneous bitrate is kept below the specified target bitrate. You can choose to either prioritize image quality or frame rate. We recommend that you configure the target bitrate to a higher value than the expected bitrate. This gives you a margin for additional complexity that needs to be captured.

# Additional settings

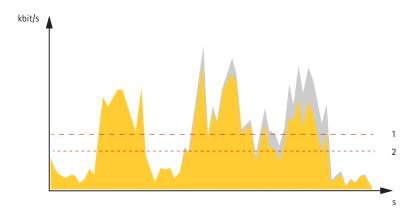


#### 1 Target bitrate

#### Average bitrate (ABR)

With average bitrate, the bitrate is automatically adjusted over a longer timescale. This is so you can meet the specified target and provide the best video quality based on your available storage. Bitrate is higher in scenes with a lot of activity, compared to static scenes. You are more likely to get better image quality when needed when using the average bitrate option. You can define the total storage required to store the video stream for a specified amount of time (retention time) when image quality is adjusted to meet the specified target bitrate. Specify the average bitrate settings in one of the following ways:

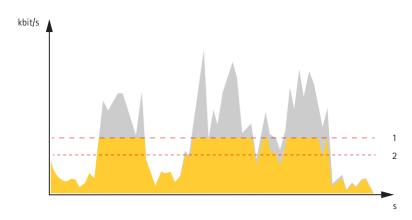
- To calculate the estimated storage need, set the target bitrate and the retention time.
- To calculate the average bitrate, based on available storage and required retention time, use the target bitrate calculator.



- 1 Target bitrate
- 2 Actual average bitrate

You can also turn on maximum bitrate and specify a target bitrate within the average bitrate option.

# Additional settings



- 1 Target bitrate
- 2 Actual average bitrate

#### **Events**

#### Set up rules and alerts

You can create rules to make your device perform an action when certain events occur. A rule consists of conditions and actions. The conditions can be used to trigger the actions. For example, the device can start a recording or send an email when it detects motion, or show an overlay text when it records.

#### Trigger an action

- 1. Go to Settings > System > Events to set up a rule. The rule defines when the camera will perform certain actions. Rules can be setup as scheduled, recurring, or for example, triggered by motion detection.
- 2. Select the **Condition** that must be met to trigger the action. If you specify more than one condition for the rule, all of the conditions must be met to trigger the action.
- 3. Select which Action the camera should perform when the conditions are met.

# Note

If you make changes to an active rule, then the rule needs to be restarted for the changes to take effect.

#### Record video when the camera detects motion

This example explains how to set up the camera to start recording to the SD card five seconds before it detects motion and to stop one minute after.

Make sure that AXIS Video Motion Detection is running:

- 1. Go to Settings > Apps > AXIS Video Motion Detection.
- 2. Start the application if it is not already running.
- 3. Make sure you have set up the application according to your needs.

#### Create a rule:

- 1. Go to Settings > System > Events and add a rule.
- 2. Type a name for the rule.
- 3. In the list of conditions, under Application, select AXIS Video Motion Detection (VMD).
- 4. In the list of actions, under Recordings, select Record video while the rule is active.

# Additional settings

- 5. Select an existing stream profile or create a new one.
- 6. Set the prebuffer time to 5 seconds.
- 7. Set the postbuffer time to 60 seconds.
- 8. In the list of storage options, select SD card.
- 9. Click Save.

#### Record video when a PIR detector senses motion

This example explains how to connect an Axis PIR detector to the camera, and set up the camera to start recording when the detector senses motion.

#### Required hardware

- 3-wire cable (ground, power, I/O)
- Axis PIR detector

## NOTICE

Disconnect the camera from power before connecting the wires. Reconnect to power after all connections are done.

#### Connect the wires to the camera's I/O connector

#### Note

For information on the I/O connector, see Connectors on page 25.

- 1. Connect the ground wire to pin 1 (GND/-).
- 2. Connect the power wire to pin 2 (12V DC output).
- 3. Connect the I/O wire to pin 3 (I/O input).

Connect the wires to the PIR detector's I/O connector



- 1. Connect the other end of the ground wire to pin 1 (GND/-).
- 2. Connect the other end of the power wire to pin 2 (DC input/+).
- 3. Connect the other end of the I/O wire to pin 3 (I/O output).

## Configure the I/O port in the camera's webpage

- 1. Go to Settings > System > I/O ports.
- 2. Give the input module a descriptive name.
- 3. To make the PIR detector send a signal to the camera when it senses motion, select Closed circuit in the drop-down list.

To trigger the camera to start recording when it receives a signal from the PIR detector, you need to create a rule in the camera's webpage.

# Additional settings

#### Record video when the camera detects loud noises

This example explains how to set up the camera to start recording to the SD card five seconds before it detects loud noise and to stop one minute after.

#### Turn on audio:

1. Set up the stream profile to include audio, see Add audio to your recording on page 14.

#### Turn on audio detection:

- 1. Go to Settings > System > Detectors > Audio detection.
- 2. Adjust the alarm level according to your needs.

#### Create a rule:

- 1. Go to Settings > System > Events and add a rule.
- 2. Type a name for the rule.
- 3. In the list of conditions, under Audio, select Audio Detection.
- 4. In the list of actions, under Recordings, select Record video.
- 5. Select the stream profile where audio has been turned on.
- 6. Set the prebuffer time to 5 seconds.
- 7. Set the postbuffer time to 60 seconds.
- 8. In the list of storage options, select SD card.
- 9. Click Save.

## Use audio to deter intruders

This example explains how to connect a speaker to the camera and set it up to play a warning message when the camera detects motion in a restricted area.

## Required hardware

• Active speaker with built-in amplifier and connecting wires

#### NOTICE

Make sure the camera is disconnected from power before making the connections. Reconnect to power after connecting the wires.

#### Physical connection

- 1. Connect the audio wire to the speaker from the line out pin of the audio connector.
- 2. Connect the grounding wire to the speaker from the GND pin of the audio connector.

## Add audio clip to the camera



- 2. Click Upload new clip.
- 3. Browse to locate your audio clip and click Done.

To trigger the camera to play the audio clip when it detects motion, create a rule in the camera's webpage.

# Additional settings

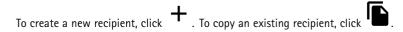
#### Detect tampering with input signal

This example explains how to trigger an alarm when the input signal has been cut or short-circuited. For more information about the I/O connector, see *page 26*.

1. Go to Settings > System > I/O Ports and turn on Supervised I/O.

#### Create a rule:

- 1. Go to Settings > System > Events and add a rule.
- 2. Type a name for the rule.
- 3. In the list of conditions, select Digital input and then select a port.
- 4. In the list of actions, select **Send notification to email** and then select a recipient from the list. Go to **Recipients** to create a new recipient.



- 5. Type a subject and a message for the email.
- 6. Click Save.

#### Send an email automatically if someone spray paints the lens

- 1. Go to System > Detectors.
- 2. Turn on Trigger on dark images. This will trigger an alarm if the lens is sprayed, covered, or rendered severely out of focus.
- 3. Set a duration for Trigger after. The value indicates the time that must pass before an email is sent.

#### Create a rule:

- 1. Go to Events > Rules and add a rule.
- 2. Type a name for the rule.
- 3. In the list of conditions, select Tampering.
- 4. In the list of actions, select **Send notification to email** and then select a recipient from the list. Go to **Recipients** to create a new recipient.



- 5. Type a subject and a message for the email.
- 6. Click Save.

# **Applications**

AXIS Camera Application Platform (ACAP) is an open platform that enables third parties to develop analytics and other applications for Axis products. To find out more about available applications, downloads, trials and licenses, go to axis.com/applications.

To find the user manuals for Axis applications, go to axis.com.

#### Note

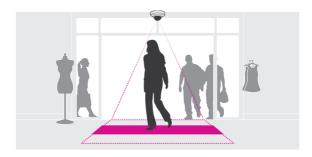
Several applications can run at the same time but some applications might not be compatible with each other. Certain
combinations of applications might require too much processing power or memory resources when run in parallel. Verify
that the applications work together before deployment.

# Additional settings

# **AXIS People Counter**

AXIS People Counter is an analytic application that can be installed on a network camera.

The counter is embedded in the camera which means you do not need a dedicated computer to run the application. AXIS People Counter is intended for retail environments, like stores or shopping malls, or other environments where you want to count people.



# **Troubleshooting**

# **Troubleshooting**

If you can't find what you're looking for here, try the troubleshooting section at axis.com/support.

# Reset to factory default settings

#### Important

Reset to factory default should be used with caution. A reset to factory default resets all settings, including the IP address, to the factory default values.

To reset the product to the factory default settings:

- 1. Disconnect power from the product.
- 2. Press and hold the control button while reconnecting power. See *Product overview on page 5*.
- 3. Keep the control button pressed for 15–30 seconds until the status LED indicator flashes amber.
- 4. Release the control button. The process is complete when the status LED indicator turns green. The product has been reset to the factory default settings. If no DHCP server is available on the network, the default IP address is 192.168.0.90.
- 5. Use the installation and management software tools to assign an IP address, set the password, and access the video stream.

  The installation and management software tools are available from the support pages on axis.com/support.

It is also possible to reset parameters to factory default through the web interface. Go to Settings > System > Maintenance and click Default.

#### Check the current firmware

Firmware is the software that determines the functionality of network devices. One of your first actions when troubleshooting a problem should be to check the current firmware version. The latest version may contain a correction that fixes your particular problem.

To check the current firmware:

- 1. Go to the product's webpage.
- 2. Click on the help menu
- 3. Click About.

# Upgrade the firmware

#### Important

Preconfigured and customized settings are saved when the firmware is upgraded (provided that the features are available in the new firmware) although this is not guaranteed by Axis Communications AB.

#### Important

Make sure the product remains connected to the power source throughout the upgrade process.

#### Note

When you upgrade the product with the latest firmware in the active track, the product receives the latest functionality available. Always read the upgrade instructions and release notes available with each new release before upgrading the firmware. To find the latest firmware and the release notes, go to axis.com/support/firmware.

# **Troubleshooting**

- 1. Download the firmware file to your computer, available free of charge at axis.com/support/firmware.
- 2. Log in to the product as an administrator.
- 3. Go to Settings > System > Maintenance. Follow the instructions on the page. When the upgrade has finished, the product restarts automatically.

AXIS Device Manager can be used for multiple upgrades. Find out more at axis.com/products/axis-device-manager.

## Technical issues, clues and solutions

If you can't find what you're looking for here, try the troubleshooting section at axis.com/support.

#### Problems upgrading the firmware

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If the firmware upgrade fails, the device reloads the previous firmware. The most common reason is that the wrong firmware file has been uploaded. Check that the name of the firmware file corresponds to your device and try again.

#### Problems setting the IP address

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differ	rent su	ıbr	net		

If the IP address intended for the device and the IP address of the computer used to access the device are located on different subnets, you cannot set the IP address. Contact your network administrator to obtain an IP address.

The IP address is being used by another device

Disconnect the Axis device from the network. Run the ping command (in a Command/DOS window, type ping and the IP address of the device):

- If you receive: Reply from <IP address>: bytes=32; time=10... this means that the IP address may already be in use by another device on the network. Obtain a new IP address from the network administrator and reinstall the device.
- If you receive: Request timed out, this means that the IP address is available for use with the Axis device. Check all cabling and reinstall the device.

Possible IP address conflict with another device on the same subnet

The static IP address in the Axis device is used before the DHCP server sets a dynamic address. This means that if the same default static IP address is also used by another device, there may be problems accessing the device.

#### The device cannot be accessed from a browser

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When HTTPS is enabled, ensure that the correct protocol (HTTP or HTTPS) is used when attempting to log in. You may need to manually type http or https in the browser's address field.

If the password for the user root is lost, the device must be reset to the factory default settings. See *Reset to factory default settings on page 22*.

The IP address has been changed by DHCP

IP addresses obtained from a DHCP server are dynamic and may change. If the IP address has been changed, use AXIS IP Utility or AXIS Device Manager to locate the device on the network. Identify the device using its model or serial number, or by the DNS name (if the name has been configured).

If required, a static IP address can be assigned manually. For instructions, go to axis.com/support.

## The device is accessible locally but not externally

To access the device externally, we recommend using one of the following applications for Windows®:

- AXIS Companion: free of charge, ideal for small systems with basic surveillance needs.
- AXIS Camera Station: 30-day trial version free of charge, ideal for small to mid-size systems.

For instructions and download, go to axis.com/products/axis-companion.

# **Troubleshooting**

Problems with streaming			
Multicast H.264 only accessible by local clients	Check if your router supports multicasting, or if the router settings between the client and the device need to be configured. The TTL (Time To Live) value may need to be increased.		
No multicast H.264 displayed in the client	Check with your network administrator that the multicast addresses used by the Axis device are valid for your network.		
	Check with your network administrator to see if there is a firewall preventing viewing.		
Poor rendering of H.264 images	Ensure that your graphics card is using the latest driver. The latest drivers can usually be downloaded from the manufacturer's website.		
Color saturation is different in H.264 and Motion JPEG	Modify the settings for your graphics adapter. Go to the adapter's documentation for more information.		
Lower frame rate than expected	<ul> <li>See Performance considerations on page 24.</li> <li>Reduce the number of applications running on the client computer.</li> <li>Limit the number of simultaneous viewers.</li> <li>Check with the network administrator that there is enough bandwidth available.</li> <li>Lower the image resolution.</li> <li>Log in to the device's webpage and set a capture mode that prioritizes frame rate. Changing the capture mode to prioritize frame rate might lower the maximum resolution depending on the device used and capture modes available.</li> </ul>		

#### **Performance considerations**

When setting up your system, it is important to consider how various settings and situations affect the performance. Some factors affect the amount of bandwidth (the bitrate) required, others can affect the frame rate, and some affect both. If the load on the CPU reaches its maximum, this also affects the frame rate.

The following factors are the most important to consider:

- High image resolution or lower compression levels result in images containing more data which in turn affects the bandwidth.
- Rotating the image in the GUI will increase the product's CPU load.
- Access by large numbers of Motion JPEG or unicast H.264 clients affects the bandwidth.
- Simultaneous viewing of different streams (resolution, compression) by different clients affects both frame rate and bandwidth.

Use identical streams wherever possible to maintain a high frame rate. Stream profiles can be used to ensure that streams are identical.

- Accessing Motion JPEG and H.264 video streams simultaneously affects both frame rate and bandwidth.
- Heavy usage of event settings affects the product's CPU load which in turn affects the frame rate.
- Using HTTPS may reduce frame rate, in particular if streaming Motion JPEG.
- Heavy network utilization due to poor infrastructure affects the bandwidth.
- Viewing on poorly performing client computers lowers perceived performance and affects frame rate.
- Running multiple AXIS Camera Application Platform (ACAP) applications simultaneously may affect the frame rate and the general performance.

## **Contact support**

Contact support at axis.com/support.

# Specifications

# Specifications

To find the latest version of the product's datasheet, go to the product page at axis.com and locate Support & Documentation.

## **LED** indicators

Status LED	Indication	
Unlit	Connection and normal operation.	
Green	Shows steady green for 10 seconds for normal operation after startup completed.	
Amber	Steady during startup. Flashes during firmware upgrade or reset to factory default.	
Amber/Red	Flashes amber/red if network connection is unavailable or lost.	

## SD card slot

#### NOTICE

- Risk of damage to SD card. Do not use sharp tools, metal objects, or excessive force when inserting or removing the SD card. Use your fingers to insert and remove the card.
- Risk of data loss and corrupted recordings. Do not remove the SD card while the product is running. Unmount the SD card from the product's webpage before removal.

This product supports microSD/microSDHC/microSDXC cards.

For SD card recommendations, see axis.com.

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#### **Buttons**

## **Control button**

The control button is used for:

• Resetting the product to factory default settings. See Reset to factory default settings on page 22.

#### **Connectors**

#### **Network connector**

RJ45 Ethernet connector with Power over Ethernet (PoE).

#### **Audio connector**

4-pin white terminal block for audio input and output.



# Specifications

Function	Pin	Notes
GND	1	Ground
Ring power	2	12 V for external source
Microphone/Line in	3	Microphone (analog or digital) or line in (mono). 5 V microphone bias is available.
Line out	4	Line level audio output (mono). Can be connected to a public address (PA) system or an active speaker with a built-in amplifier.

## I/O connector

Use the I/O connector with external devices in combination with, for example, motion detection, event triggering, and alarm notifications. In addition to the 0 V DC reference point and power (DC output), the I/O connector provides the interface to:

**Digital input –** For connecting devices that can toggle between an open and closed circuit, for example PIR sensors, door/window contacts, and glass break detectors.

**Supervised input –** Enables possibility to detect tampering on a digital input.

**Digital output –** For connecting external devices such as relays and LEDs. Connected devices can be activated by the VAPIX® Application Programming Interface or from the product's webpage.

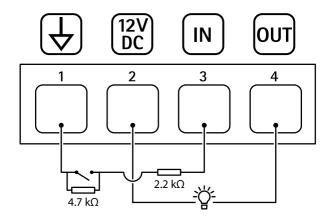
4-pin terminal block



Function	Pin	Notes	Specifications
DC ground	1		o V DC
DC output	2	Can be used to power auxiliary equipment. Note: This pin can only be used as power out.	12 V DC Max load = 25 mA
Digital Input or Supervised Input	3	Connect to pin 1 to activate, or leave floating (unconnected) to deactivate. To use supervised input, install end-of-line resistors. See connection diagram for information about how to connect the resistors.	0 to max 30 V DC
Digital Output	4	Internally connected to pin 1 (DC ground) when active, and floating (unconnected) when inactive. If used with an inductive load, e.g., a relay, connect a diode in parallel with the load, to protect against voltage transients.	0 to max 30 V DC, open drain, 100 mA

Example

# Specifications



- DC ground DC output 12 V, max 25 mA Supervised input Digital output
- 3

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