



AXIS Audio Manager Center

User manual

AXIS Audio Manager Center – January, 2026

- **User management updated**
 - **Copy schedule** – You can now create a new schedule by copying an existing one. The new schedule uses the same configuration as the original but can be edited independently. You can select a new location for the copy. This is useful when you need multiple schedules with similar configuration, for example when creating schedules for different audio sites.
 - **Labels** – You can now set labels on audio sites directly from the **Labels** page. Previously, labels could only be managed from the audio site view, one audio site at a time. Managing labels from the **Labels** page makes it easier to review, add, and update labels across multiple audio sites.

AXIS Audio Manager Center – November, 2025

- **User management updated**
 - We have introduced a new user group called **Organization administrators** to align AXIS Audio Manager Center with other Axis cloud applications. The previous **Owners** group has been removed, and **Owner** is now an attribute applied to users.

AXIS Audio Manager Center – October, 2025

- **Improved location tree**
 - Navigating your location folders is now faster and smoother.
 - Expand a location to show all its sites, or collapse it again with a single click.

AXIS Audio Manager Center – September, 2025

- **Event log**

A new 'Event log' page gives you full visibility into health events across your organization. Filter by time range, location, site, or event type, and export results to CSV for reporting or analysis. The log stores events for up to 6 months, helping you track trends and troubleshoot issues more effectively.

- **Improved health notifications**

You can now configure custom health notifications for specific health scenarios and recipients. Choose between email or webhook channels.

This update makes it easier to stay informed and integrate with your existing workflows.

- **Email channel:** Sends summary emails of all events for a selected trigger type within a configurable delay window.

- **Webhook channel:** Provides real-time notifications for immediate event handling.

- **Improved user management**

An individual user's access rights can now be configured directly in the Users list for improved management.

- **Improved user interface**

Various improvements have been made to the user interface for a better experience.

AXIS Audio Manager Center – February, 2025

- **Paging from anywhere in the world**

As a premium user, you now have the possibility to configure **one-way** and **two-way** remote paging. Together with our **AXIS Audio Manager mobile app** this enables two major use cases:

- **Call out to one or more speakers** in your organization, either live or with pre-recorded messages.
- **Call a speaker** in your organization for a full two-way communication.

This service does not rely on local Wi-Fi access to your site's audio devices. Instead, it utilizes a secure and encrypted connection through AXIS Audio Manager Center. Communicate via your speakers from anywhere in the world!



The screenshot shows the 'International distribution Inc.' site in the 'Locations' section. The 'Paging recipients' table lists three entries:

Status	Cloud conn...	Name	Site	Type	Targets	Description	Actions
OK	Cloud connected	All site	Distribution centre 1	One-way	Devices: 3 Physical zones: 1	-	...
OK	Cloud connected	Backoffice	Distribution centre 1	Two-way	AXIS C1211-E - View details	-	...
OK	Cloud connected	Entrance	Distribution centre 1	Two-way	AXIS C1211-E - View details	-	...

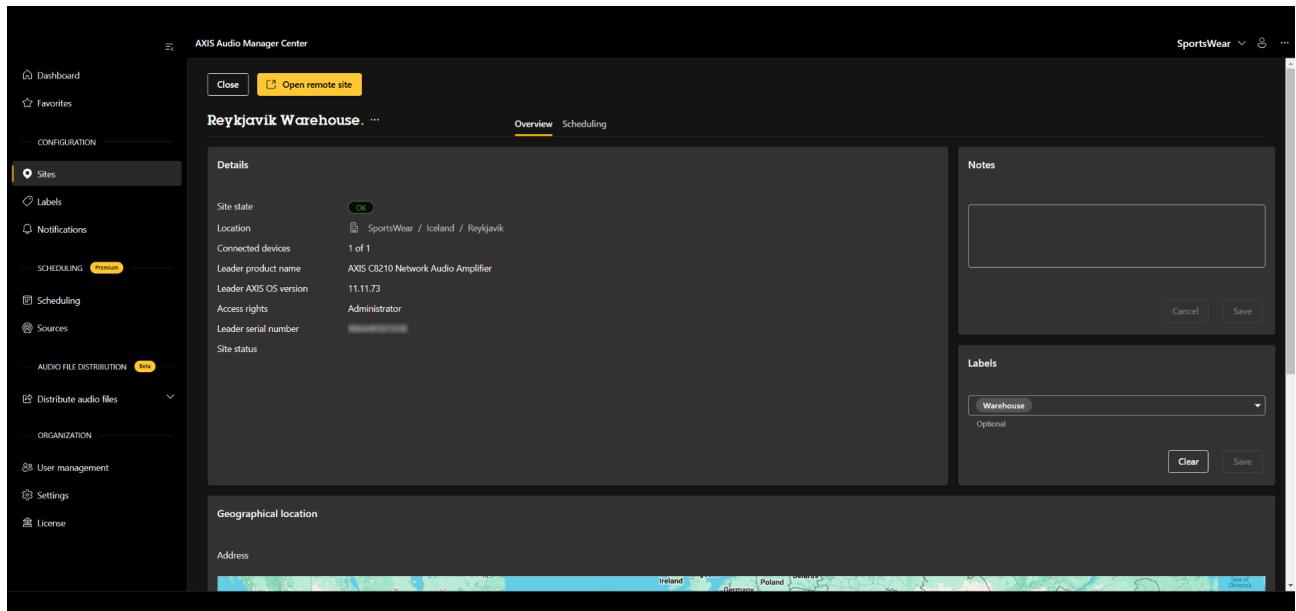
- **Redesigned dashboard**

The dashboard has been updated to be more user friendly and provide a better status overview at a glance.

AXIS Audio Manager Center – October, 2024

- **Improved user interface**

We have made a major visual update to the user interface. The user flows and functionality remain unchanged, but you will notice a new, more modern design. This update enhances clarity without affecting how you use the system. The application now also supports dark mode.



AXIS Audio Manager Center – July, 2024

- Increased flexibility in scheduling

As a premium user you can now schedule announcement and advertisement events at specific times, in addition to relative scheduling (e.g. scheduling an event for "09:00" instead of "Opening hour +1").

Up to eight interval events can be scheduled during a day when using specific times.

The screenshot shows the 'Store announcements' scheduling interface. The sidebar on the left includes 'Dashboard', 'Favorites', 'CONFIGURATION' (with 'Sites' and 'Labels' options), 'NOTIFICATIONS', and 'SCHEDULING' (selected, with a 'Premium' badge). The main area shows a weekly grid for scheduling audio files. The days of the week are Monday through Saturday. Each day has a grid of time slots (08:00-17:00). Blue boxes represent scheduled events, while white boxes represent empty slots. The schedule shows daily cycles of opening and closing announcements. A sidebar on the right provides options for scheduling single events, setting specific times, or relative to opening hours, with a dropdown for days and a time selector set to 12:00. An audio file dropdown is set to 'Store Lunch Announcement.wav'.

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