



AXIS Audio Manager Edge

User manual

AXIS Audio Manager Edge - AXIS OS 12.8

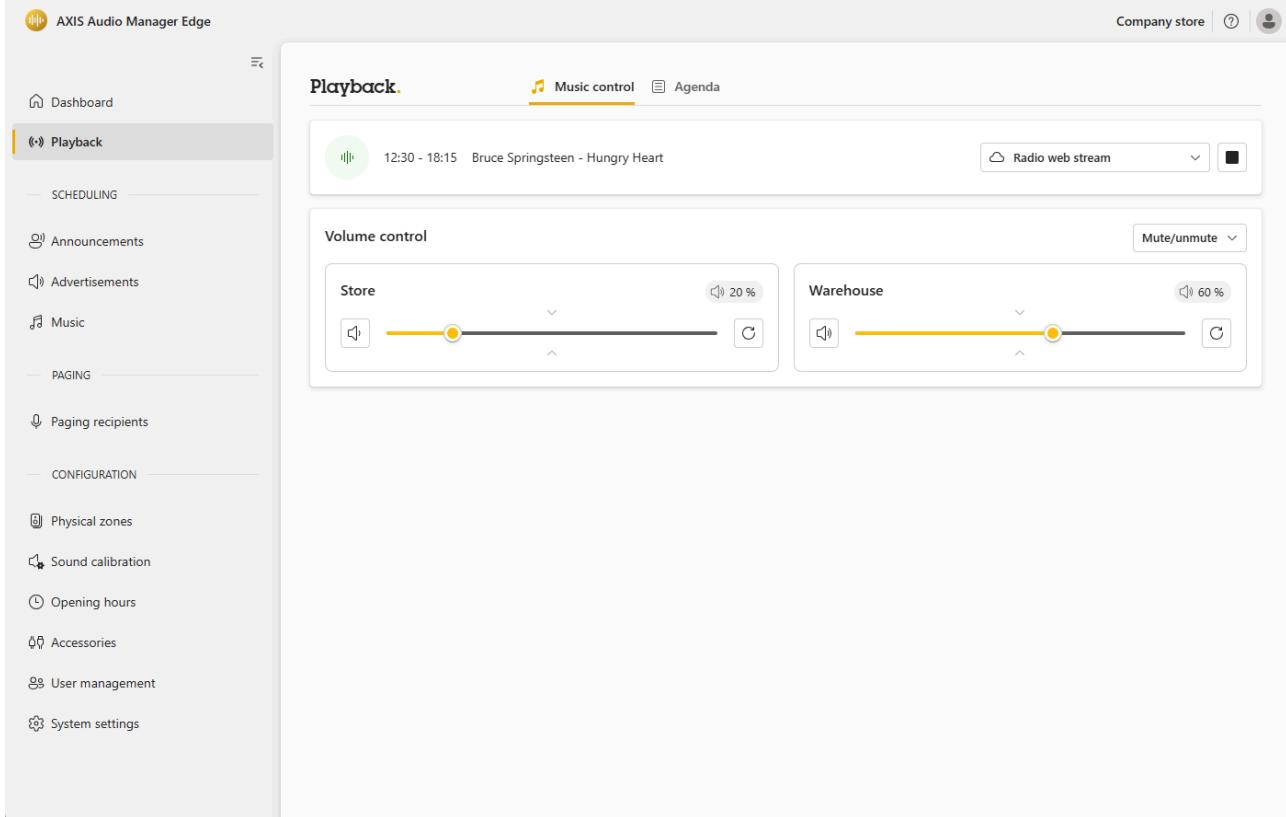
January, 2026

- **Support for additional audio file formats and streaming codecs** - We now support AAC and M4A. This makes it possible to play web streams of the types HLS and m3u8 (AAC).
- **Support for AXIS D6310 Air Quality Sensor**

AXIS Audio Manager Edge - AXIS OS 12.7

November, 2025

- **Music volumes** is now called **Playback**. This page also shows the agenda of currently playing and upcoming content.



- **Load distribution** – Reduce the load on the processor of the leader device by distributing tasks, such as decoding audio files or streaming web content, to be performed by follower devices instead. Will use port 15397 between devices on the local network. It is turned on by default.
- **Dashboard updated** – The dashboard shows more information on system and health status.

- **Physical zones updated** – The list now shows roles of the devices. You can filter on the roles.

Device	Status	Serial... / IP	AXIS O...	Roles	Physical z...	...
AXIS C2005 AXIS C2005 Network Ceilin...	Online		10.12....	∅	Canteen	...
AXIS C8210 AXIS C8210 Network Audio...	Online		12.7.28	☆ 🔊	Canteen	...

Leader device, Accessory host

- **API for volume updated** – Now you can use offset on volumes and toggle the mute state with the API. See [or](#) use the API builder in AXIS Audio Manager Edge.

API builder.

The API allows other applications and systems to access data and interact with AXIS Audio Manager Edge.

Action

Offset volume

Physical zone

Canteen

Change physical zone

Offset volume

Offset

10

API request

URL

POST https://

Body

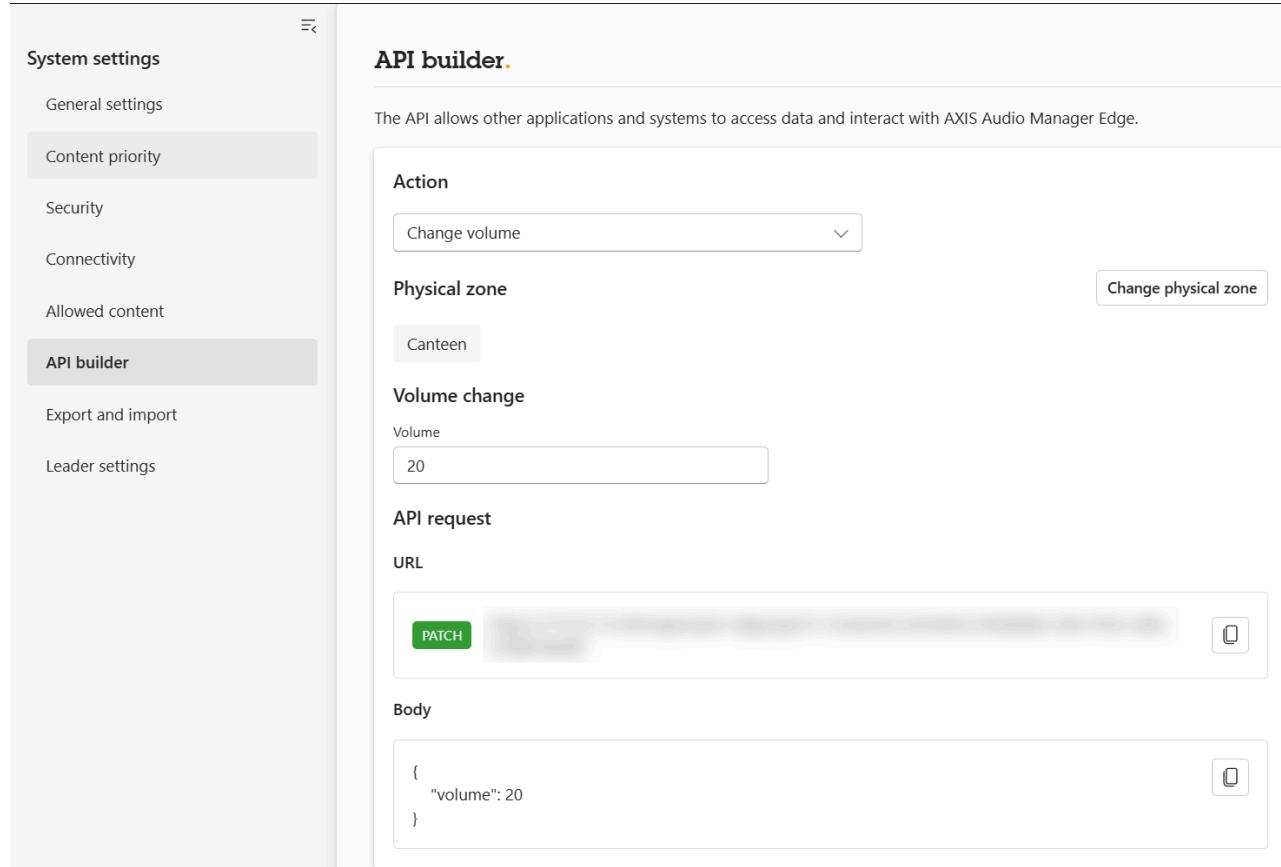
```
{  
  "volumeOffset": 10  
}
```

- **Dual line-in support** – AXIS D3110 Mk II Connectivity Hub can now use both audio-in ports as separate line-in music sources.

AXIS Audio Manager Edge - AXIS OS 12.6

September, 2025

- **API builder** – A built-in tool that assists in building API requests. This tool simplifies the process of crafting the required JSON by helping you select the correct IDs and avoiding common errors such as typos, missing parentheses, or incorrect syntax. See *AXIS Audio Manager Edge API*



System settings

General settings

Content priority

Security

Connectivity

Allowed content

API builder

Export and import

Leader settings

API builder.

The API allows other applications and systems to access data and interact with AXIS Audio Manager Edge.

Action

Change volume

Physical zone

Canteen

Change physical zone

Volume change

Volume

20

API request

URL

PATCH

Body

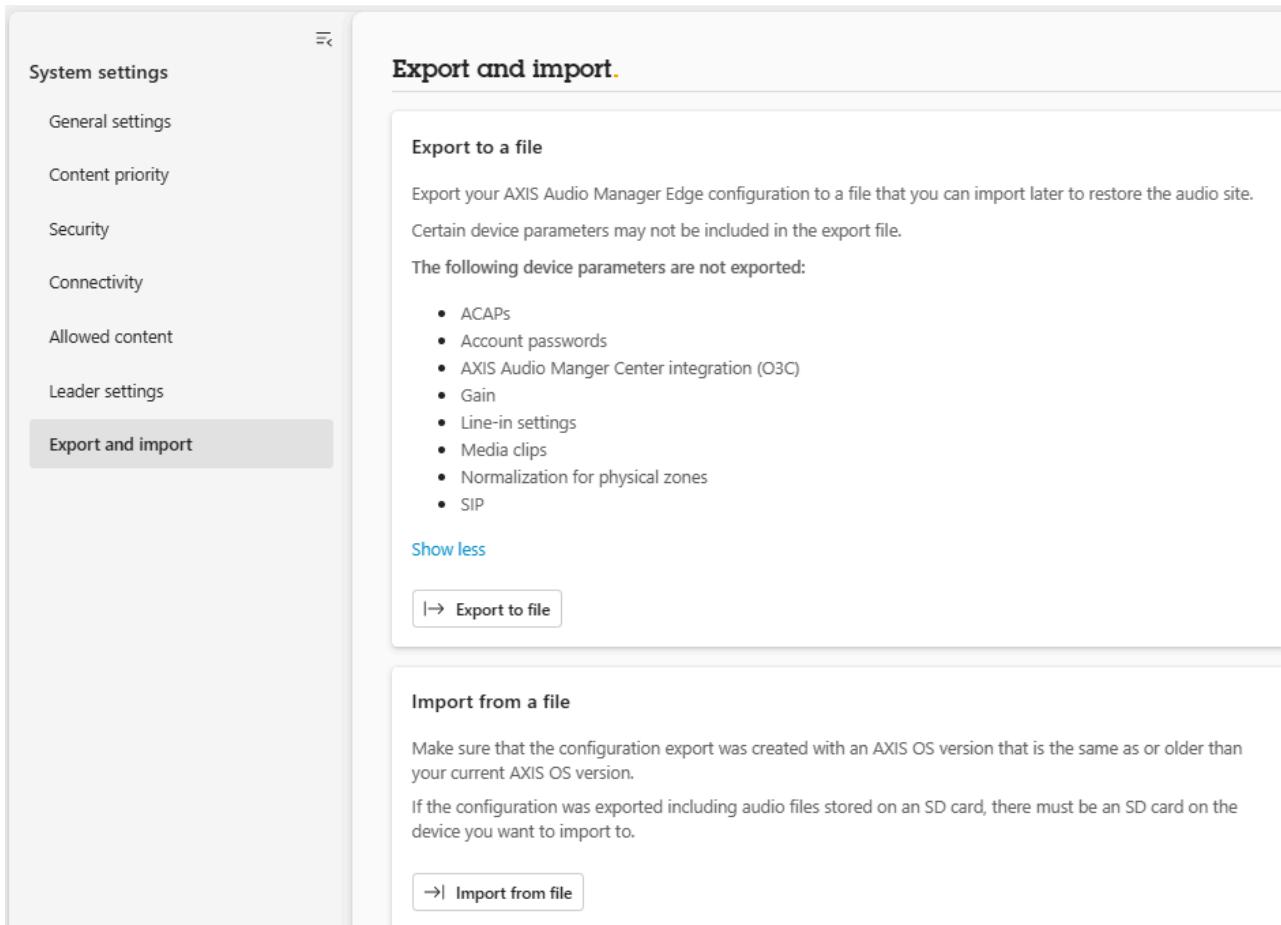
```
{ "volume": 20 }
```

- **Identify accessory** – You can identify an AXIS C8310 Volume Controller by triggering a blinking pattern on the physical unit, so that it can be easily recognized. This function is available on the **Accessories** page under **Actions**.

AXIS Audio Manager Edge - AXIS OS 12.5

June, 2025

- You can now export your AXIS Audio Manager Edge site configuration to a file. You can then import this file to restore your site. You can also create a new site from an exported file.



System settings

General settings

Content priority

Security

Connectivity

Allowed content

Leader settings

Export and import

Export and import.

Export to a file

Export your AXIS Audio Manager Edge configuration to a file that you can import later to restore the audio site. Certain device parameters may not be included in the export file.

The following device parameters are not exported:

- ACAPs
- Account passwords
- AXIS Audio Manager Center integration (O3C)
- Gain
- Line-in settings
- Media clips
- Normalization for physical zones
- SIP

Show less

Export to file

Import from a file

Make sure that the configuration export was created with an AXIS OS version that is the same as or older than your current AXIS OS version.

If the configuration was exported including audio files stored on an SD card, there must be an SD card on the device you want to import to.

Import from file

- Added audioSessions to the AXIS Audio Manager Edge API. You can use this to get a list of the currently configured paging recipients. With this API a user can configure paging recipients in the AXIS Audio Manager Edge user interface. Other management software can use this API to fetch information about what is configured and how to interact with the paging recipients.
- The volume adjustment slider now works according to a linear scale instead of an exponential one. This makes it easier to set the volume level you want.
- Updates for AXIS C8310 Volume Controller
 - Since the buttons on AXIS C8310 now can be used for triggering actions, we have made it possible to deactivate source control and volume control in Edge. This can be useful, for example, if you use a button on the AXIS C8310 to initiate a SIP call, but don't want the same button to also switch music source or adjust the volume. It is also useful if you want to limit what a user can control, for instance only volume or only source control.
 - You can configure the AXIS C8310 to have its buttons deactivated after a time of inactivity. To unlock the buttons, press the volume up and volume down buttons at the same time.

For more information about AXIS C8310 Volume Controller, see axis.com/products/axis-c8310.

AXIS Audio Manager Edge - AXIS OS 12.4

April, 2025

- When creating a new one-way paging recipient with VAPIX or SIP, the intermediary device will be selected automatically.

AXIS Audio Manager Edge - AXIS OS 12.3

March, 2025

- The user interface has been redesigned for improved usability and appearance.

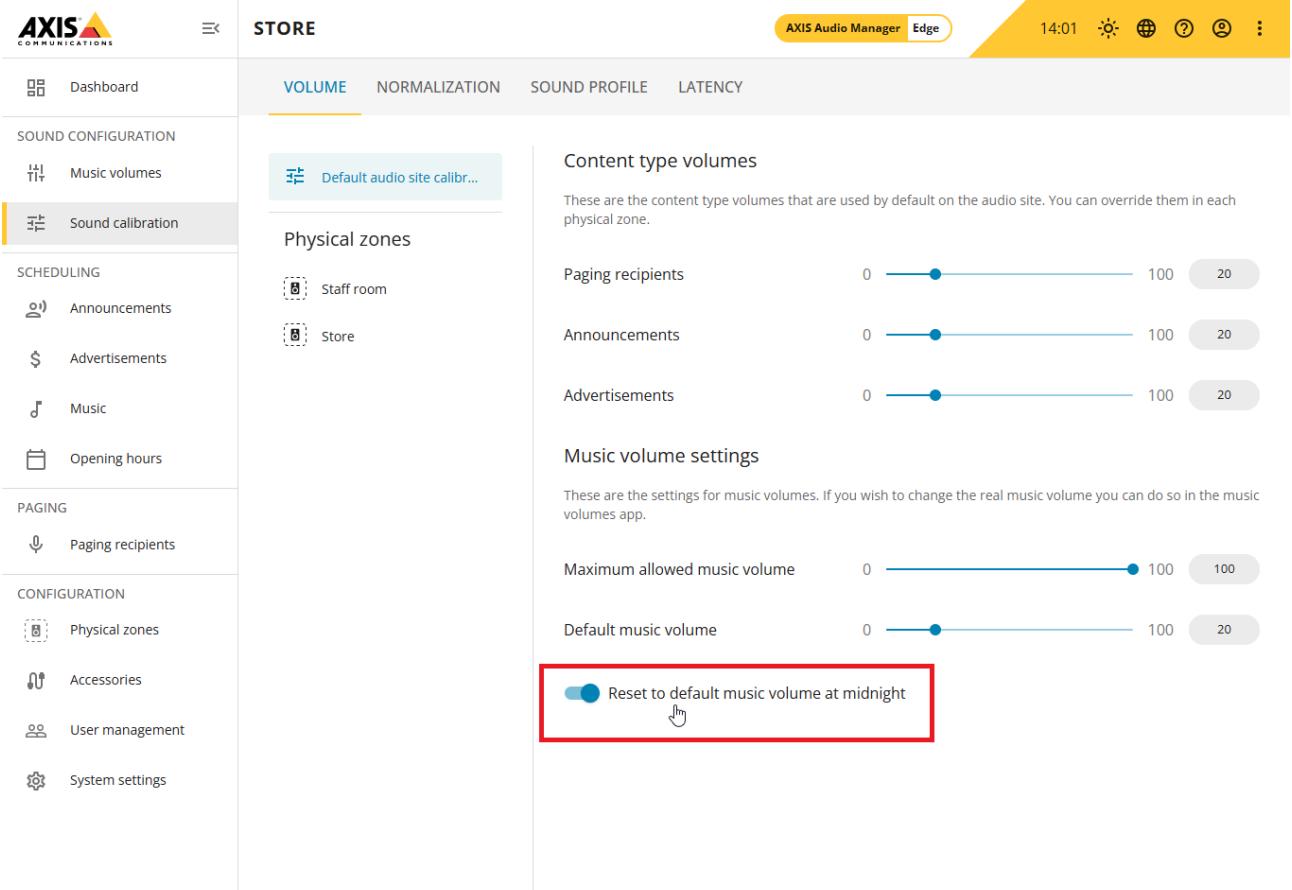
The screenshot shows the 'Dashboard' page of the AXIS Audio Manager Edge software. The left sidebar contains a navigation menu with sections: SOUND CONFIGURATION (Music volumes, Sound calibration), SCHEDULING (Announcements, Advertisements, Music, Opening hours), PAGING (Paging recipients), and CONFIGURATION (Physical zones, Accessories, User management, System settings). The main content area is titled 'Dashboard' and contains the following sections:

- Health monitoring:** Shows 5 of 5 devices online and a note that 'No SD card available' (There is no SD card in the device).
- Currently playing:** A table showing a single entry: Type (Music), Destinations (Canteen, Desk), and Details (P3).
- Events:** A table showing a single scheduled event: Type (Music), Destinations (Canteen, Desk), Time (07:00 - 17:00), Status (Playing), and Source (P3). There are also icons for edit and delete.
- Information:** Displays the device address as 'Address to AXIS Audio Manager Edge (this device)' and 'https://[REDACTED]'. It also shows the 'System contact person' information: 'test' and '2134213424'.

AXIS Audio Manager Edge - AXIS OS 12.2

January, 2025

- Added option to reset music volume to default value at midnight every night.



STORE

VOLUME NORMALIZATION SOUND PROFILE LATENCY

Content type volumes

These are the content type volumes that are used by default on the audio site. You can override them in each physical zone.

Physical zone	Volume	Min	Max
Staff room	0	100	20
Store	0	100	20
Advertisements	0	100	20

Music volume settings

These are the settings for music volumes. If you wish to change the real music volume you can do so in the music volumes app.

Setting	Value	Min	Max
Maximum allowed music volume	100	0	100
Default music volume	100	0	100

Reset to default music volume at midnight

- New calendar view for improved visual overview of advertisements and announcements schedules.

The screenshot shows the 'STORE' section of the AXIS Audio Manager Edge software. The left sidebar contains navigation links for Dashboard, SOUND CONFIGURATION (Music volumes, Sound calibration), SCHEDULING (Announcements, Advertisements, Music, Opening hours), PAGING (Paging recipients), and CONFIGURATION (Physical zones, Accessories, User management, System settings). The main area displays a weekly announcement schedule from Monday to Sunday. The schedule shows two announcements per day: 'Announcements library' at 08:00-15:30 and '15:30:00 - Closing.mp3' at 15:30. The 'INFO' button in the top right corner is highlighted. The interface includes a 'CLOSE' button and a '+ EVENT' button.

AXIS
COMMUNICATIONS

STORE

AXIS Audio Manager Edge

14:34

CLOSE + EVENT

INFO WEEK DAY LIST

Dashboard

Weekly announcement schedule

Announcements

Advertisements

Music

Opening hours

Paging recipients

Physical zones

Accessories

User management

System settings

Announcements library

15:30:00 - Closing.mp3

Monday Tuesday Wednesday Thursday Friday Saturday Sunday

08:00 08:00-15:30:00 Announcements library Interval: 10 min, 0 sec 08:00-14:30:00 Announcements library Interval: 10 min, 0 sec

09:00

10:00

11:00

12:00

13:00

14:00

15:00

16:00

▶ 15:30:00 - Closing.mp3

▶ 15:30:00 - Closing.mp3

▶ 15:30:00 - Closing.mp3

▶ 15:30:00 - Closing.mp3

▶ 14:30:00 - Weekend....

AXIS Audio Manager Edge - AXIS OS 12.1

November, 2024

- Added a target API endpoint that makes it possible to adjust different volumes within the system.

AXIS Audio Manager Edge - AXIS OS 12.0

October, 2024

- Added a target API endpoint that makes it possible to get online/offline status of devices.
For more information about the API, see developer.axis.com/vapix/audio-systems/axis-audio-manager-edge-api.

AXIS Audio Manager Edge - AXIS OS 11.11

July, 2024

- Physical zones

A new "All devices" page has been added for physical zones. This gives you a convenient overview of all devices in the audio site. It is also where you now find your unassigned devices.

See help.axis.com/en-us/axis-audio-manager-edge#set-up-physical-zones

- Paging sources

Paging sources has been renamed to **paging recipients**. Together with this name change, we took the opportunity to make the configuration of paging recipients easier.

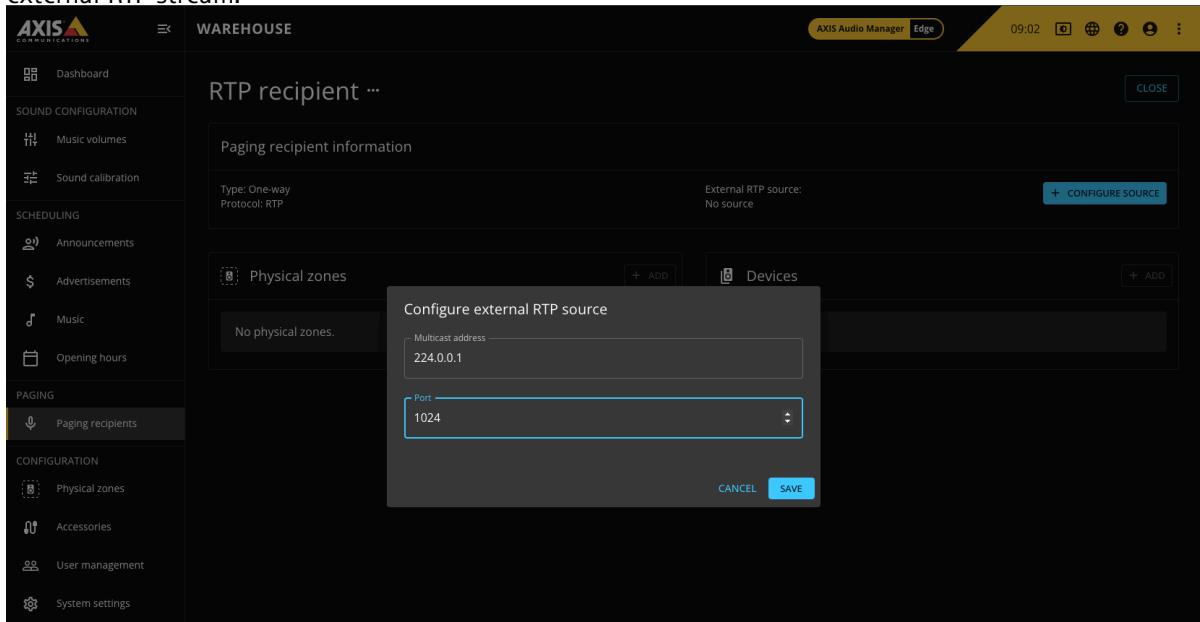
See help.axis.com/en-us/axis-audio-manager-edge#set-up-a-paging-recipient

AXIS Audio Manager Edge - AXIS OS 11.10

April, 2024

- **External RTP paging recipient**

There's a new paging recipient called 'External RTP' that makes it possible to page audio using an external RTP stream.



See help.axis.com/en-us/axis-audio-manager-edge#paging-with-rtp-stream

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