AXIS Audio Manager Edge

User manual

AXIS Audio Manager Edge - AXIS OS 13.0

September, 2026



- **Updated user management solution** — User management will now be handled in the web interface of the leader device, not within AXIS Audio Manager Edge. We are moving to three standardized user roles: **Administrator**, **Operator**, and **Viewer**. This aligns AXIS Audio Manager Edge with the rest of the Axis ecosystem, creating a more consistent and predictable experience. For new customers the onboarding process will be simpler and more intuitive. For our existing customers, when they upgrade, their old user roles will be mapped to the new structure, which may alter user permissions.
- **Improved security when adding devices** — We are making the process of adding new follower devices to an AXIS Audio Manager Edge system more secure out-of-the-box. New devices that support Axis device ID will now use TLS by default to secure the initial communication when added to the system. This change primarily benefits users with our newer hardware. Older devices, and the AXIS C8210 Audio Amplifier, do not have this certificate pre-installed and will require the user to make a conscious decision to add a device without this layer of security.

AXIS Audio Manager Edge - AXIS OS 12.11

June, 2026

- Bug fixes and general improvements.

AXIS Audio Manager Edge - AXIS OS 12.10

April, 2026



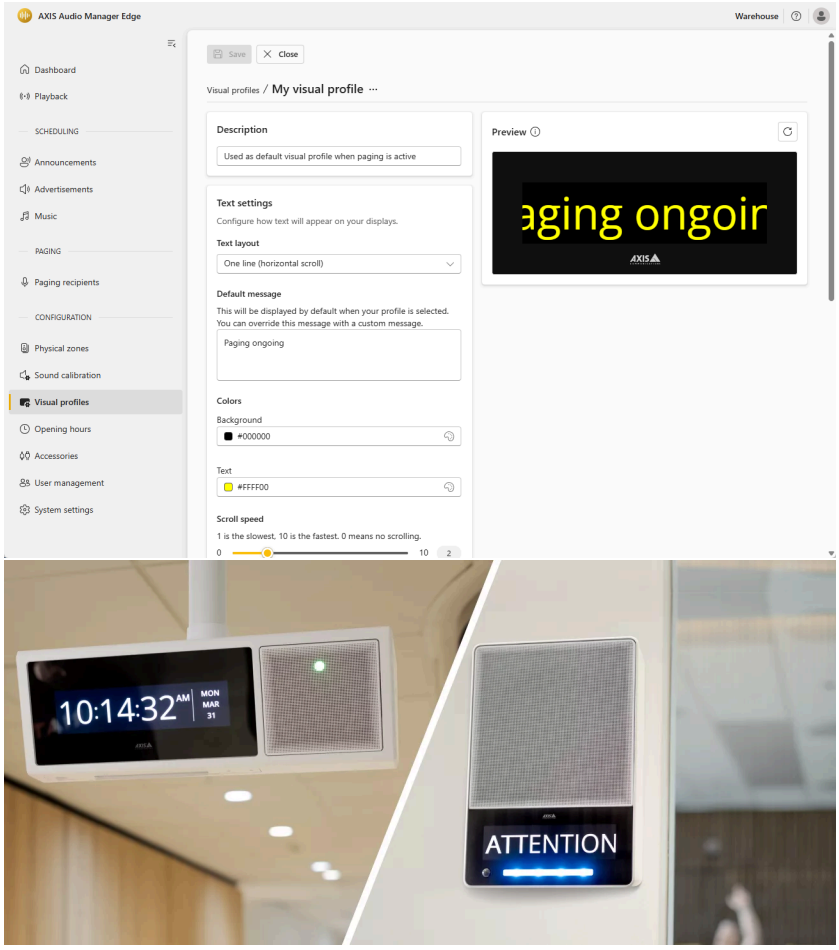
- **Devices page in the main menu** — For managing devices, you now go to the **Devices** page instead of **Physical zones**. Adding devices to or removing them from physical zones is still done on the **Physical zones** page.
- **API** — A new API makes it possible for you to page audio files from the library. An **API builder** tool assist you in building API requests. This tool simplifies the process of crafting the required JSON by helping you select the correct IDs and avoiding common errors such as typos, missing parentheses, or incorrect syntax.
- **Get started guide** — You can now go to > **Get started** for guidance on how to set up the basic features of your audio site.

AXIS Audio Manager Edge - AXIS OS 12.9

February, 2026

To watch this video, go to the web version of this document.

- **Visual profiles** – The system now supports visual signaling for products with text display and signaling LEDs to reinforce audio messages. You can configure how text messages and signaling LEDs behave during announcements and paging.



AXIS Audio Manager Edge - AXIS OS 12.8

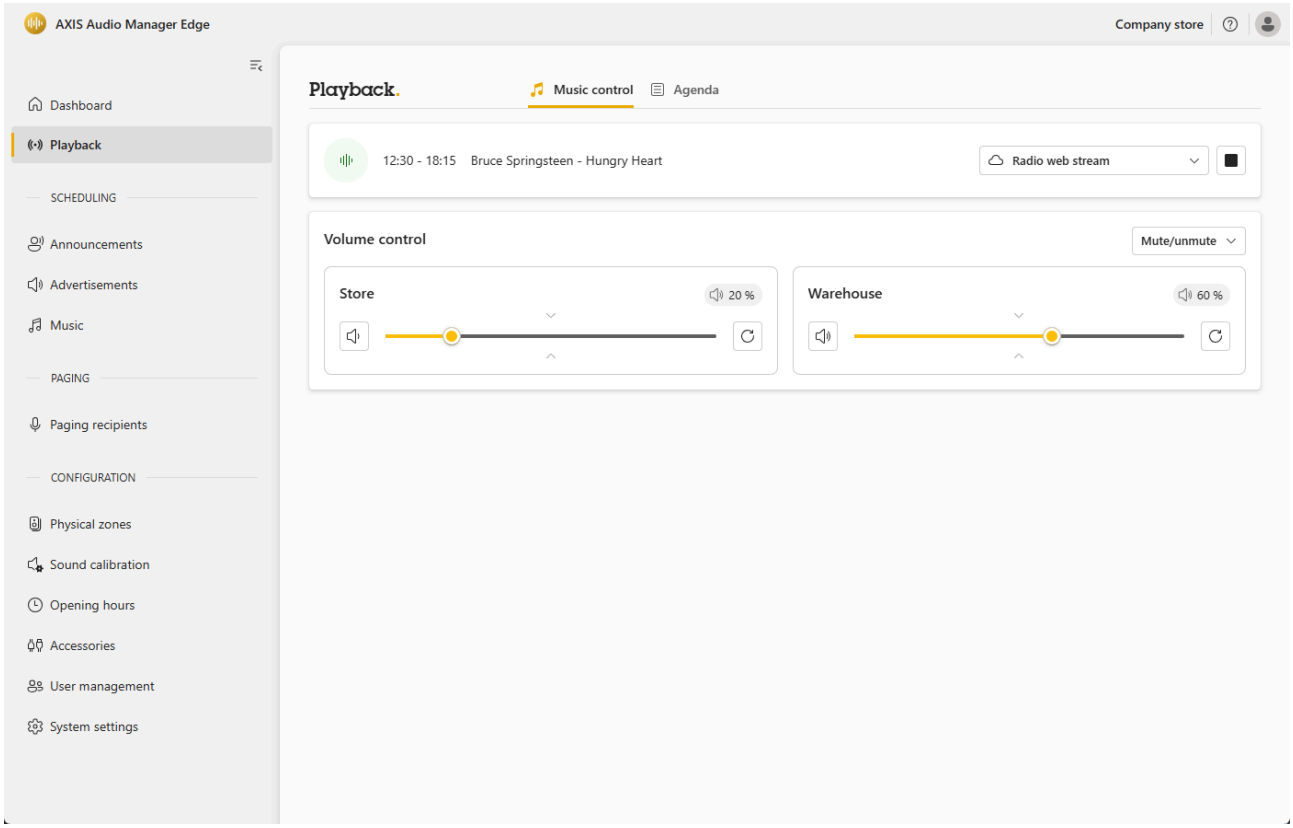
January, 2026

- **Support for additional audio file formats and streaming codecs** - We now support AAC codec, which makes it possible to play m3u8 web streams.
- **Support for AXIS D6310 Air Quality Sensor**

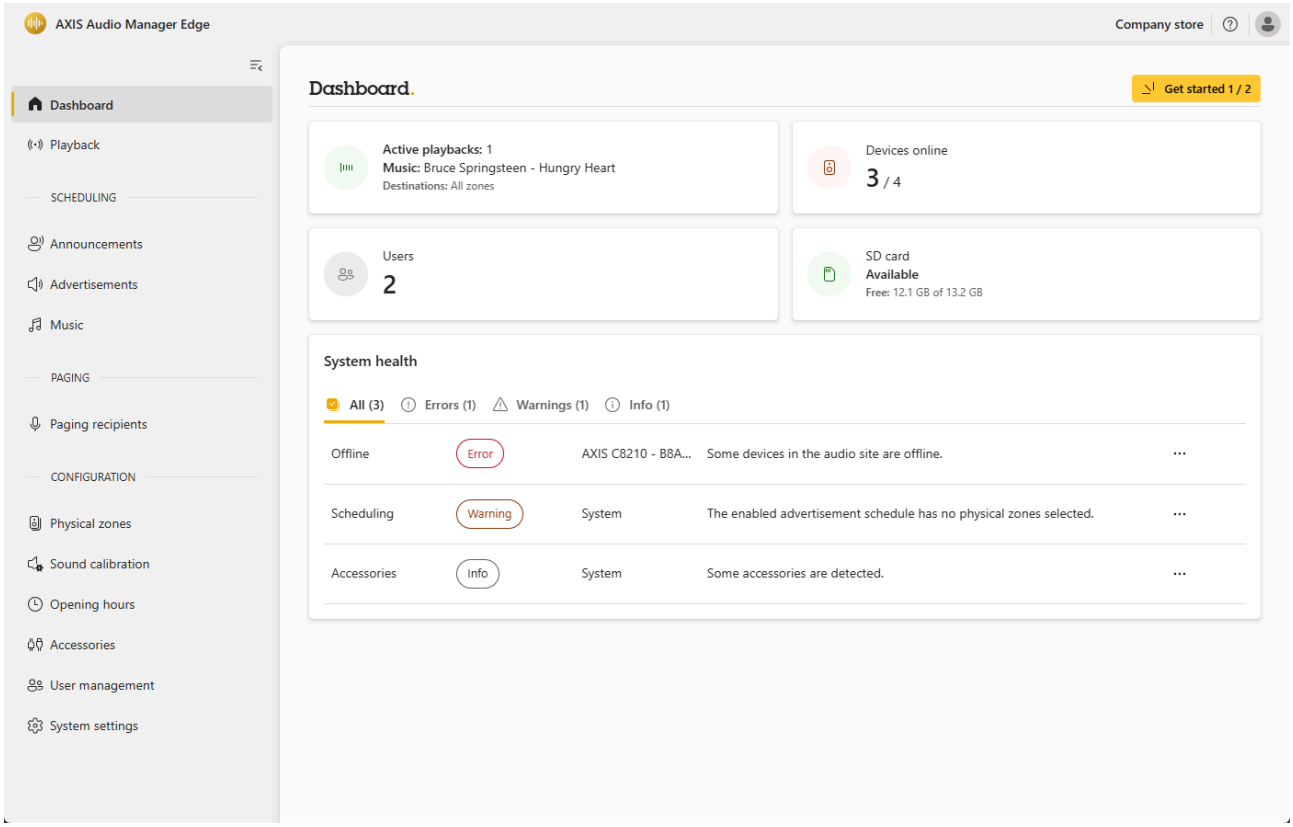
AXIS Audio Manager Edge - AXIS OS 12.7

November, 2025

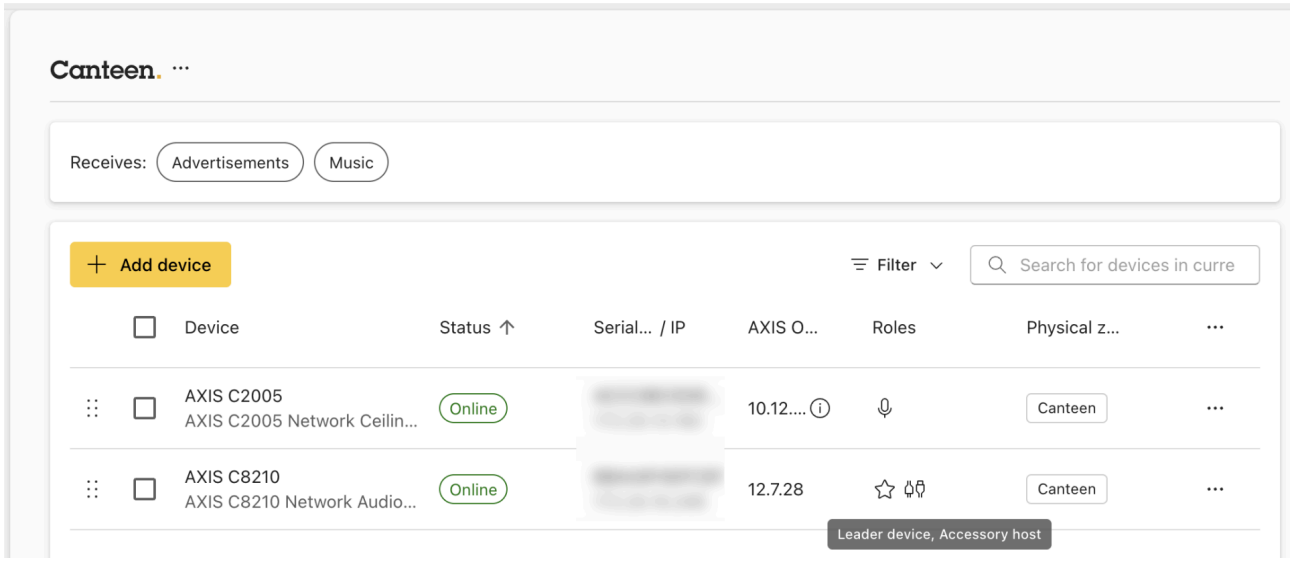
- **Music volumes** is now called **Playback**. This page also shows the agenda of currently playing and upcoming content.



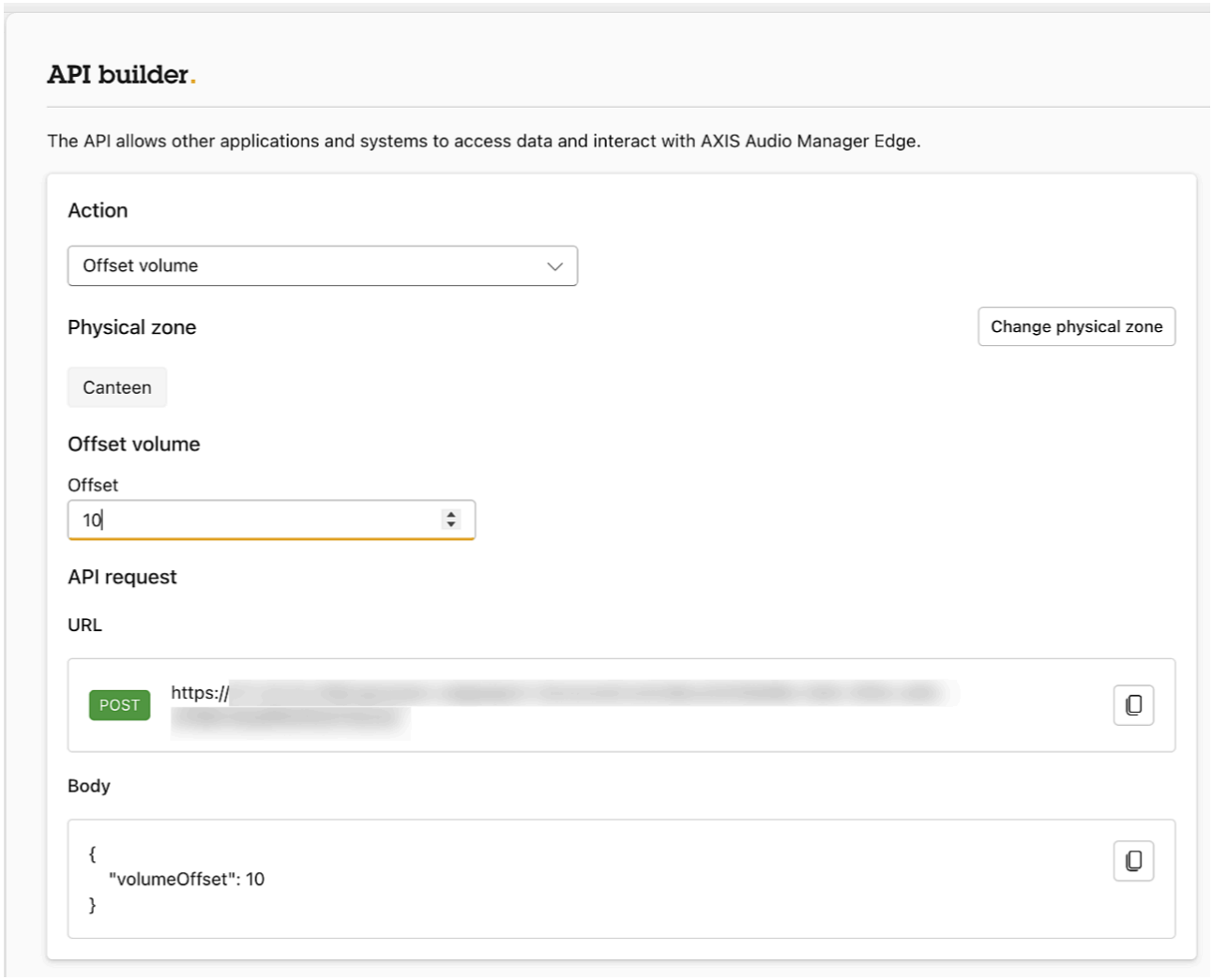
- **Load distribution** — Reduce the load on the processor of the leader device by distributing tasks, such as decoding audio files or streaming web content, to be performed by follower devices instead. Will use port 15397 between devices on the local network. It is turned on by default.
- **Dashboard updated** — The dashboard shows more information on system and health status.



- **Physical zones updated** — The list now shows roles of the devices. You can filter on the roles.



- **API for volume updated** — Now you can use offset on volumes and toggle the mute state with the API. See or use the API builder in AXIS Audio Manager Edge.

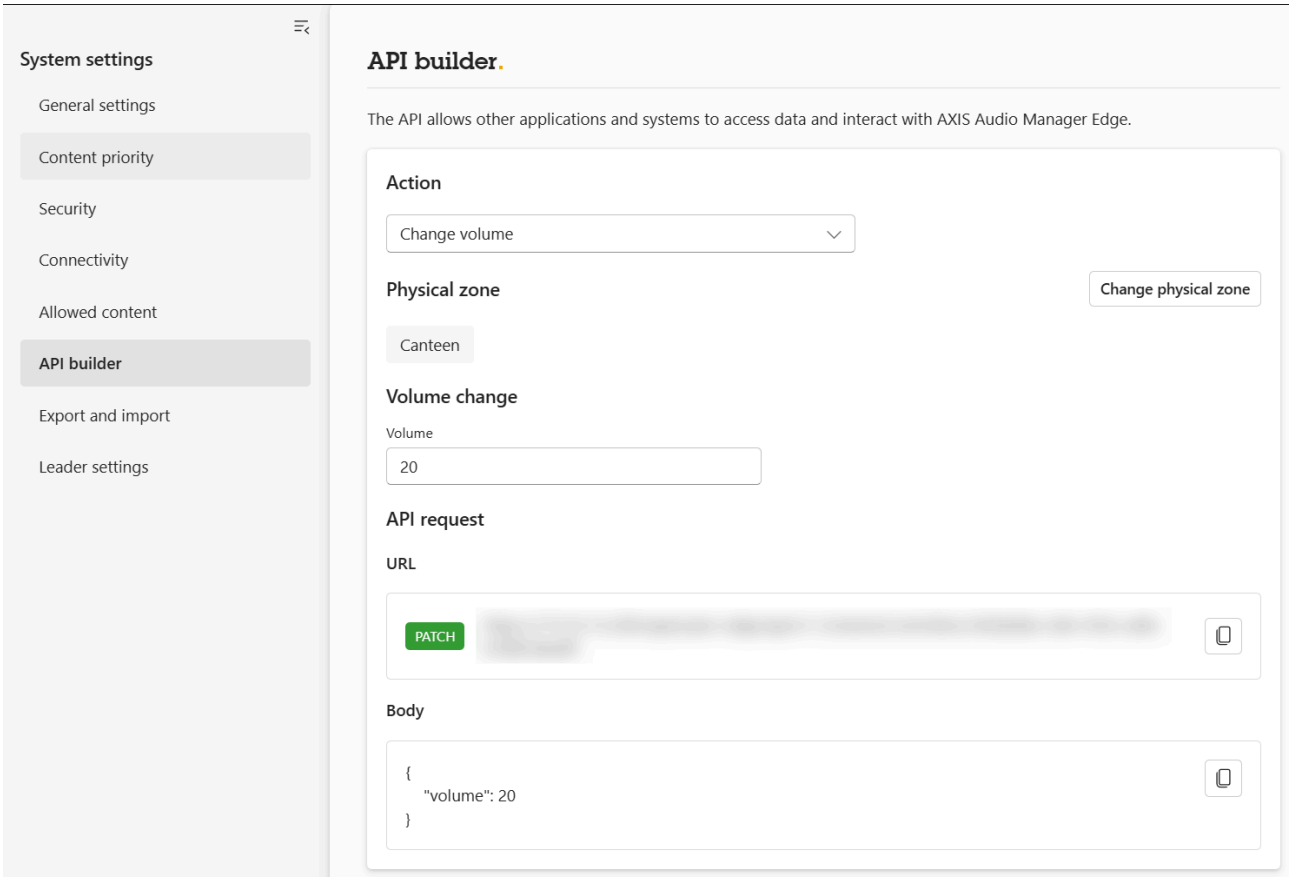


- **Dual line-in support** – AXIS D3110 Mk II Connectivity Hub can now use both audio-in ports as separate line-in music sources.

AXIS Audio Manager Edge - AXIS OS 12.6

September, 2025

- **API builder** — A built-in tool that assists in building API requests. This tool simplifies the process of crafting the required JSON by helping you select the correct IDs and avoiding common errors such as typos, missing parentheses, or incorrect syntax. See *AXIS Audio Manager Edge API*

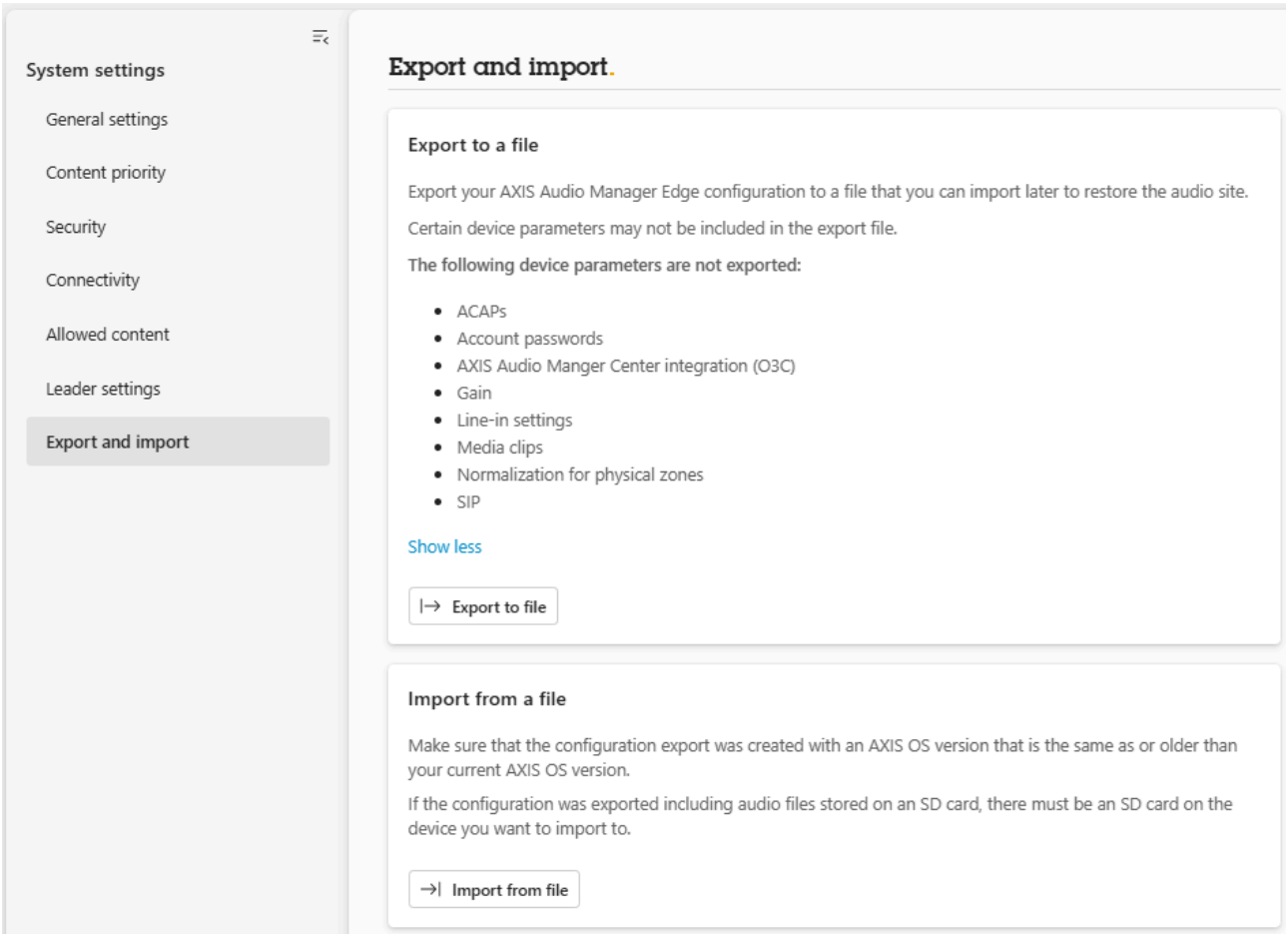


- **Identify accessory** — You can identify an AXIS C8310 Volume Controller by triggering a blinking pattern on the physical unit, so that it can be easily recognized. This function is available on the **Acessories** page under **Actions**.

AXIS Audio Manager Edge - AXIS OS 12.5

June, 2025

- You can now export your AXIS Audio Manager Edge site configuration to a file. You can then import this file to restore your site. You can also create a new site from an exported file.



- Added audioSessions to the AXIS Audio Manager Edge API. You can use this to get a list of the currently configured paging recipients. With this API a user can configure paging recipients in the AXIS Audio Manager Edge user interface. Other management software can use this API to fetch information about what is configured an how to interact with the paging recipients.
- The volume adjustment slider now works according to a linear scale instead of an exponential one. This makes it easier to set the volume level you want.
- Updates for AXIS C8310 Volume Controller
  - Since the buttons on AXIS C8310 now can be used for triggering actions, we have made it possible to deactivate source control and volume control in Edge. This can be useful, for example, if you use a button on the AXIS C8310 to initiate a SIP call, but don't want the same button to also switch music source or adjust the volume. It is also useful if you want to limit what a user can control, for instance only volume or only source control.
  - You can configure the AXIS C8310 to have its buttons deactivated after a time of inactivity. To unlock the buttons, press the volume up and volume down buttons at the same time.

For more information about AXIS C8310 Volume Controller, see *axis.com/products/axis-c8310*.

AXIS Audio Manager Edge - AXIS OS 12.4

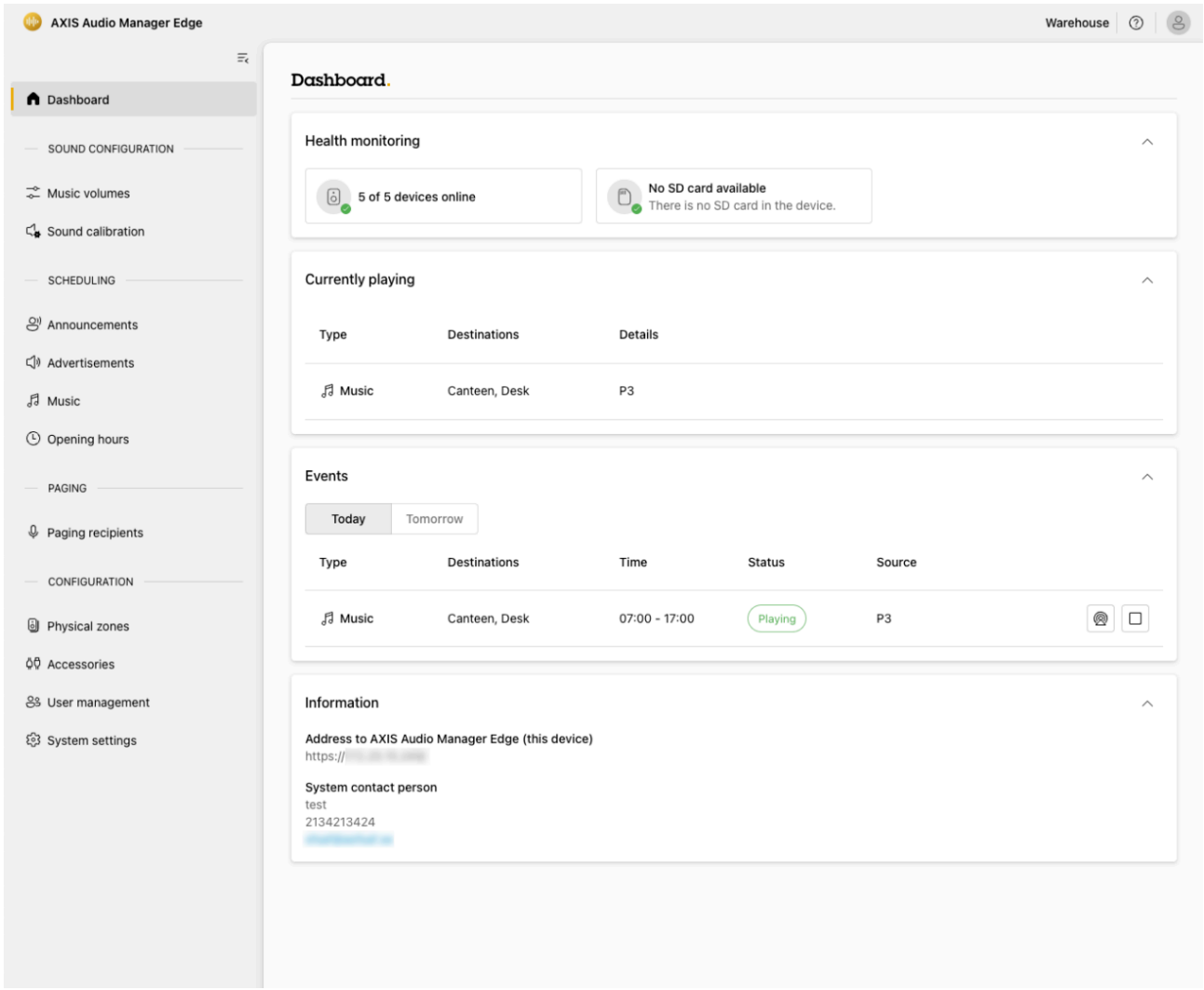
April, 2025

- When creating a new one-way paging recipient with VAPIX or SIP, the intermediary device will be selected automatically.

AXIS Audio Manager Edge - AXIS OS 12.3

March, 2025

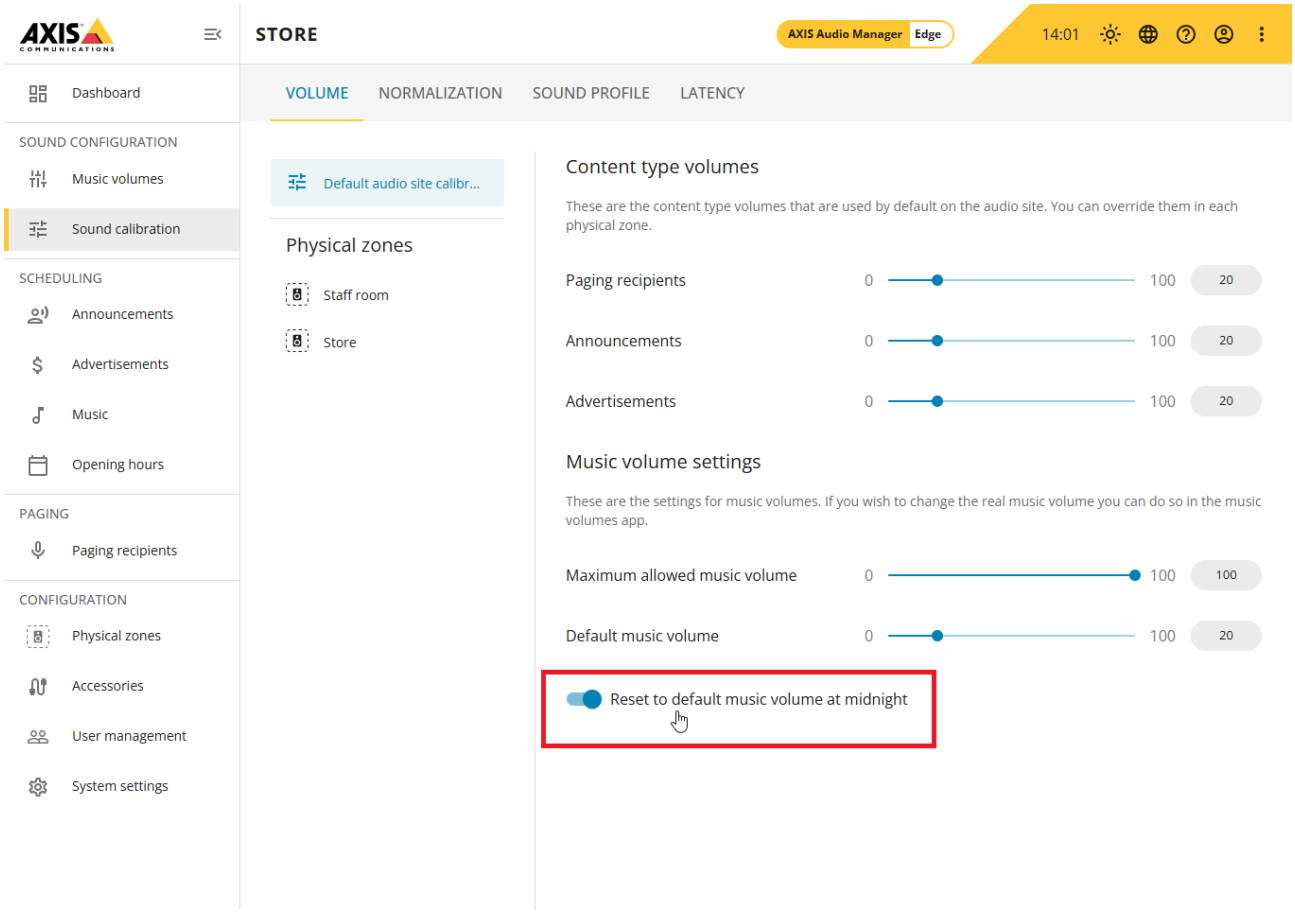
- The user interface has been redesigned for improved usability and appearance.



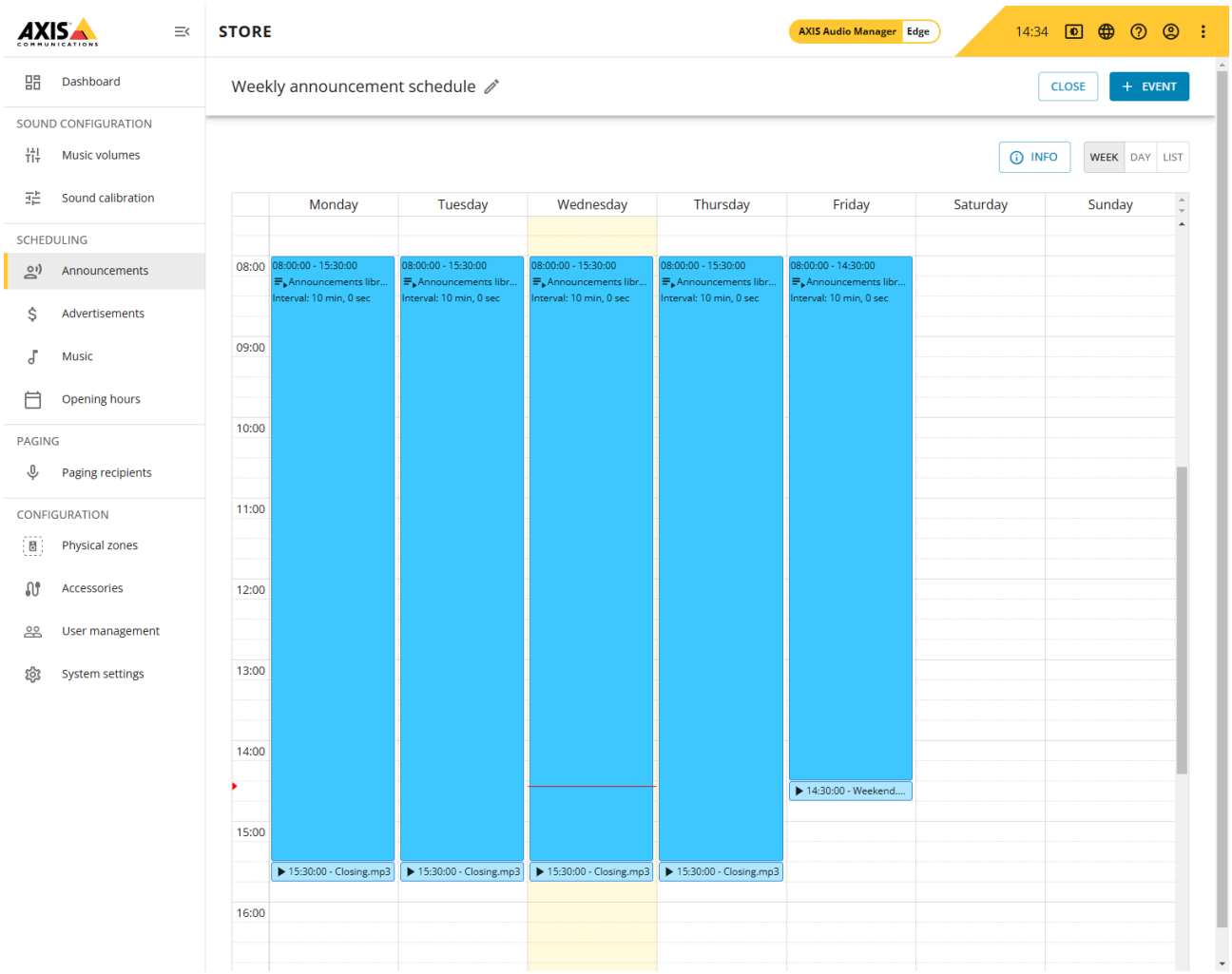
AXIS Audio Manager Edge - AXIS OS 12.2

January, 2025

- Added option to reset music volume to default value at midnight every night.



- New calendar view for improved visual overview of advertisements and announcements schedules.


STORE
AXIS Audio Manager Edge
14:34
Dashboard
SOUND CONFIGURATION
Music volumes
Sound calibration
SCHEDULING
Announcements
Advertisements
Music
Opening hours
PAGING
Paging recipients
CONFIGURATION
Physical zones
Accessories
User management
System settings
Weekly announcement schedule
CLOSE
+ EVENT
INFO
WEEK
DAY
LIST
Monday
Tuesday
Wednesday
Thursday
Friday
Saturday
Sunday
08:00
09:00
10:00
11:00
12:00
13:00
14:00
15:00
16:00
08:00:00 - 15:30:00
Announcements libr...
Interval: 10 min, 0 sec
08:00:00 - 14:30:00
14:30:00 - Weekend....
15:30:00 - Closing.mp3

AXIS Audio Manager Edge - AXIS OS 12.1

November, 2024

- Added a target API endpoint that makes it possible to adjust different volumes within the system.

AXIS Audio Manager Edge - AXIS OS 12.0

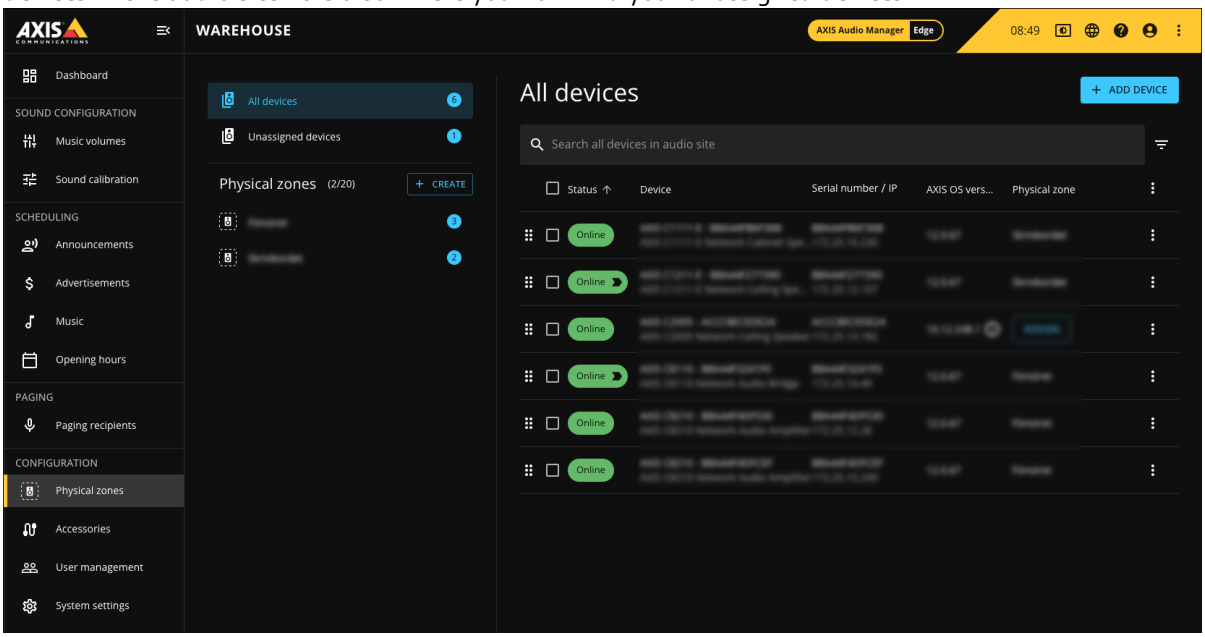
October, 2024

- Added a target API endpoint that makes it possible to get online/offline status of devices.
  For more information about the API, see *developer.axis.com/vapix/audio-systems/axis-audio-manager-edge-api*.

AXIS Audio Manager Edge - AXIS OS 11.11

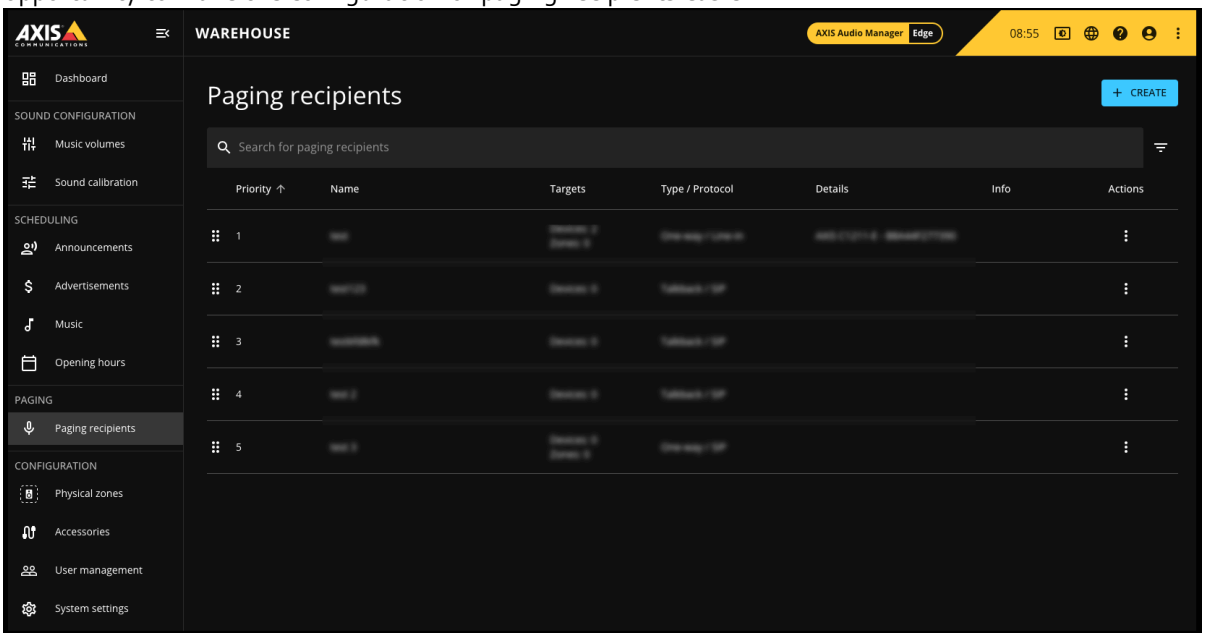
July, 2024

- **Physical zones**
  A new "All devices" page has been added for physical zones. This gives you a convenient overview of all devices in the audio site. It is also where you now find your unassigned devices.



See *help.axis.com/en-us/axis-audio-manager-edge#set-up-physical-zones*

- **Paging sources**
  Paging sources has been renamed to **paging recipients**. Together with this name change, we took the opportunity to make the configuration of paging recipients easier.

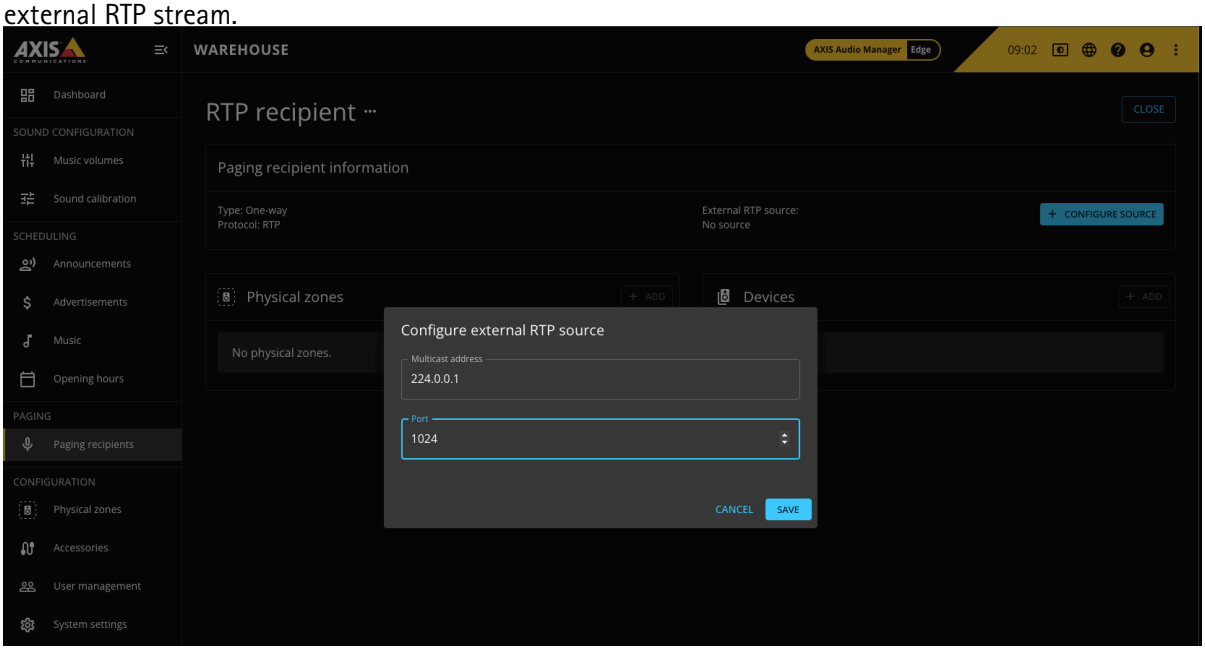


See *help.axis.com/en-us/axis-audio-manager-edge#set-up-a-paging-recipient*

AXIS Audio Manager Edge - AXIS OS 11.10

April, 2024

- **External RTP paging recipient**
  There's a new paging recipient called 'External RTP' that makes it possible to page audio using an external RTP stream.



See *help.axis.com/en-us/axis-audio-manager-edge#paging-with-rtp-stream*

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