

My Systems

User manual

About

This document lists updates to the core components of My Systems. For news about updates to your integrated applications and offerings, go to their respective documentation.

September 2025

This is what's new in the September 2025 release of My Systems:

Device management

- AXIS Device Manager Edge With this new offering you can access selected functionality in My Systems. That includes an overview of device inventory with connectivity status. You can also schedule and perform software upgrades as well as monitor warranty, discontinuation, and end-of-support dates. To access all features of AXIS Device Manager Edge, download the client.
- **AXIS Device Manager Extend** Users of AXIS Device Manager Extend can now also use the device management web client in My Systems.

AXIS Camera Station

If you are a user of AXIS Camera Station Pro 6.9, this is what's new in My Systems:

• Upgrade AXIS Camera Station Pro servers — You can now trigger a remote upgrade of your AXIS Camera Station Pro servers to the latest version.

AXIS Camera Station Pro Secure Remote Access — Grant users access to servers using Secure Remote Access without enabling browser access.

• Folder tree navigation — You can now browse your servers with their cameras and views in a tree structure with breadcrumb navigation.

July 2025

This is what's new in the July 2025 release of My Systems:

Device management

- Delete device You can now remove devices from your organization.
 - Note that you need to remove one device at a time.
- Warranty information You can now see for how long the warranty is valid for all devices.

AXIS Camera Station

If you are a user of AXIS Camera Station Pro 6.9, this is what's new in My Systems:

- Multisite smart search You now can search through recordings across multiple AXIS Camera Station Pro systems simultaneously.
 - Note that all of the selected systems that are searched has to be running AXIS Camera Station Pro 6.9.

June 2025

This is what's new in the June 2025 release of My Systems:

Device manager

- The device information will now be shown in five columns. You can choose what information each column should contain. To see all of the information at the same time, you can export it to a CSV file.
- We'll now show the local device IP instead of dynamic host IP. This feature isn't yet available for AXIS S30 Recorder Series.
- My Systems will now hide devices that have been connected to My Systems more than once that have previously appeared as duplicate devices.
- It is now possible to turn off scheduled device software upgrades for non managed devices. This feature doesn't apply to devices managed by AXIS Camera Station Pro, or AXIS Camera Station Edge devices as they're always managed.

User experience

• The in-app what's new pop-up is paused until information about new features can be presented exclusively for users that are affected by them.

May 2025

This is what's new in the May 2025 release of My Systems:

AXIS Camera Station

If you are a user of AXIS Camera Station Pro 6.7 or later, or AXIS Camera Station Edge:

• **Video operation** — a selection of keyboard shortcuts for AXIS Camera Station Pro are now available in Video Operation in My Systems. A description of all of the shortcuts can be found here:*AXIS Camera Station web client user manual.*

April 2025

This is what's new in the April 2025 release of My Systems:

AXIS Camera Station

If you are a user of AXIS Camera Station Pro 6.7 or AXIS Camera Station Edge:

• **Cloud storage** — We now introduce a flexible licensing model that allows you to choose the resolution and retention time to fit your needs.

If you are a user of AXIS Camera Station Pro 6.7:

• Smart search — If a search takes longer than 1 minute and has processed less than 50% of the detections, a pop up will appear with a link to the user manual on how to adjust your search.

March 2025

This is what's new in the March 2025 release of My Systems:

AXIS Camera Station

If you are a user of AXIS Camera Station Pro 6.7, this is what's new in My Systems:

- Cloud storage Now you'll have the ability to record AXIS Camera Station Pro cameras within the cloud. Check the requirements in the technical specifications for this feature. These prerequisites are needed when using cloud storage:
 - A system setup with AXIS Camera Station Pro.
 - The server must be registered to Connected services.
 - Cameras with AXIS OS version 11.11.73 or later.
- Smart search free text search Now you can use your own words to quickly search for your recorded content. Note that this feature requires AXIS Camera Station Pro 6.7.
- Take snapshot Take a snapshot of the current view of a video source and save it. The snapshot is copied to the clipboard and downloaded to your computer. An easy way to be able to share information from your video operation in My Systems.

February 2025

This is what's new in the February 2025 release of My Systems:

User experience

- Integrated news of new changes. Users will be kept up to date with an overview of the new features added to the My Systems and its integrations when they sign in to My Systems. It can be accessed at any time in "What's new" in the My Systems top-bar.
- We have introduced a new design for the My Systems side menu to improve the user experience. This change is made in preparation for future interface improvements.

AXIS Camera Station

If you are a user of AXIS Camera Station Pro 6.6, this is what's new in My Systems:

• **Visual similarity search** — This is a feature that's added to Smart Search in My Systems, that enables operators to search for similar looking people on other cameras and times recorded on the same server.

November 2024

This is what's new in the November 2024 release of My Systems:

Device management

- Device software upgrade has been improved. Users of device management in My Systems can now set an update window for device software.
- You can now export an inventory list of all devices in your organization to a CSV-file. You can also select which specific devices to export to the file. The file contains information from every column in the device list.

User experience

• My Systems organization section has been updated to make it easier to navigate.

October 2024

This is what's new in the October 2024 release of My Systems

User management

 You will now assign roles and give granular access to users before you send the invitation to join your organization. Granular access is available for Operators and Viewers.

September 2024

This is what's new in the September 2024 release of My Systems:

User management

• Granular permissions can now be applied to the Operator and Viewer roles. The Operator and Viewer roles can be granted access to a specific folder.

Device management

- You can now upgrade multiple devices at the same time.
- You can choose which version of the latest version of AXIS OS to upgrade your device with.
- You can now delete an empty folder.

User experience

My Systems menu items have been updated to make it easier to navigate.